

CITY OF LOS ANGELES
THIRD PARTY ADMINISTRATOR DIRECTORY – TRISTAR
(As of June 24, 2020)

TRISTAR PO Box 29106, Glendale, CA 91209-9106	Claims Managed: Los Angeles Police Department – Sworn
Telephone: (866) 842-1547 (626) 407-0400	City Monitor: Sheila Payne (626) 407-0400 ext. 2382
Fax: (626) 407-0425	New Claims: LAPD.newclaims@tristargroup.net

ADMINISTRATION

NAME	TITLE	EXT	EMAIL ADDRESS	SUPERVISOR
Tom Veale	President	1043	Tom.veale@tristargroup.net	
Curt Crockett	Regional Vice President	1021	Curt.crockett@tristargroup.net	Tom Veale
Laura Gregory	Acting Branch Manager	1412	Laura.gregory@tristargroup.net	Curt Crockett

SUPERVISORS

NAME	TITLE	EXT	EMAIL ADDRESS
Charlie Dankowski	Claims Supervisor	2330	Charlie.dankowski@tristargroup.net
Colette Richard	Claims Supervisor	2349	Colette.richard@tristargroup.net
Dollishia Taylor	Claims Supervisor	2421	Dollishia.Taylor@tristargroup.net
Bridgett Howell	Claims Supervisor	2312	Bridgett.Howell@tristargroup.net
Gilbert Aguilar	Claims Supervisor	2414	Gilbert.Aguilar@tristargroup.net
Maria Lugo-Don	Claims Supervisor	2431	Maria.lugo-don@tristargroup.net
Melanie Taylor	Claims Supervisor	2434	Melanie.taylor@tristargroup.net
June Caster	Supervisor	2161	June.caster@tristargroup.net

CLAIMS MANAGEMENT

NAME	EXT	EMAIL ADDRESS	SUPERVISOR
Blanche Uyema	2435	Blanche.uyema@tristargroup.net	Melanie Taylor
Daphne Brown-Hopkins	2365	Daphne.Brown-Hopkins@tristargroup.net	Melanie Taylor
Irene Arroyo	3513	Irene.arroyo@tristargroup.net	Melanie Taylor
Jeff Bain	2462	Jeff.bain@tristargroup.net	Melanie Taylor
Jennifer Leng	2320	Jennifer.leng@tristargroup.net	Melanie Taylor
Shirley Flack	2348	Shirley.flack@tristargroup.net	Melanie Taylor
Thomas Hacker (Future Medical)	2336	Thomas.Hacker@tristargroup.net	Melanie Taylor

CLAIMS MANAGEMENT

Cecilia Ledezma	2422	cecilia.ledezma@tristargroup.net	Charlie Dankowski
-----------------	------	--	-------------------

Dinora Culajay	2420	Dinora.culajay@tristargroup.net	Charlie Dankowski
Ericka Mackenzie	3435	Ericka.Mackenzi2@tristargroup.net	Charlie Dankowski
Manuel Canas	2322	Manuel.Canas@tristargroup.net	Charlie Dankowski
Steven Brunaczki	2426	Steven.brunaczki@tristargroup.net	Charlie Dankowski
Tracy Boatman	2335	Tracy.boatman@tristargroup.net	Charlie Dankowski
Tyesha Whitehead-Betts	2375	tyesha.whitehead-betts@tristargroup.net	Charlie Dankowski
Veronica Avina (Future Medical)	2353	veronica.avina@tristargroup.net	Charlie Dankowski
Karen Welch	2369	Karen.welch@tristargroup.net	Bridgett Howell
Mutisha Nauls	1867	Mutisha.nauls@tristagroup.net	Bridgett Howell
Sharon Mendoza	2317	Sharon.Mendoza@tristargroup.net	Bridgett Howell
Sheila King	2326	Sheila.king@tristargroup.net	Bridgett Howell
Thomas Edmisten	2345	Thomas.Edmisten@tristargroup.net	Bridgett Howell
Nannette Corona (Future Medical)	2449	nannette.corona@tristargroup.net	Bridgett Howell
Barbara Palser	2341	Barbara.palser@tristargroup.net	Dollishia Taylor
Edward Low	2323	Edward.low@tristargroup.net	Dollishia Taylor
Josie Perez	2428	Josie.perez@tristargroup.net	Dollishia Taylor
Melany Lorenzo	2415	Melany.lorenzo@tristargroup.net	Dollishia Taylor
Michelle Erlich-McDonald	2415	michelle.erlich-mcdonald@tristargroup.net	Dollishia Taylor
Kenya Sanders (Future Medical)	2331	kenya.sanders@tristargroup.net	Dollishia Taylor
Frances Harris	2325	Frances.Harris@tristargroup.net	Gilbert Aguilar
James Dela Rosa	2378	James.delarosa@tristargroup.net	Gilbert Aguilar
Lisa Nereu	2344	Lisa.Nereu@tristargroup.net	Gilbert Aguilar
Marsha Mathews	2313	Marsha.Mathews@tristargroup.net	Gilbert Aguilar
Sally Schmitzer	2375	Sally.schmitzer@tristargroup.net	Gilbert Aguilar
Shielah Doornik	2463	shielah.doornik@tristargroup.net	Gilbert Aguilar
Elizabeth McCullough (Future Medical)	2337	Elizabeth.mccullough@tristargroup.net	Maria Lugo-Don
Arthur Urdiales	2316	Arthur.urdiales@tristargroup.net	Maria Lugo-Don
Glen Werline	2319	Glen.werline@tristargroup.net	Maria Lugo-Don
Jesselyn Apale	2422	Jesselyn.apale@tristargroup.net	Maria Lugo-Don
Julie Mead	2164	Julie.mead@tristargroup.net	Maria Lugo-Don
Roberta Nardoni	2329	roberta.nardoni@tristargroup.net	Maria Lugo-Don
Yohanna Romo	2419	yohanna.romo@tristargroup.net	Maria Lugo-Don
Rosa Hogan (Future Medical)	2336	Rosa.hogan@tristargroup.net	Maria Lugo-Don
Beverly Gales	2318	Beverly.gales@tristargroup.net	Colette Richard
Charles Weissman	2387	charles.weissman@tristargroup.net	Colette Richard
Jaime Anguiano	2328	Jaime.anguiano@tristargroup.net	Colette Richard
Jill Stuart	2327	Jill.Stuart@tristargroup.net	Colette Richard
Susan Sontag-Schmeh	2127	Susan.sontag-schmeh@tristargroup.net	Colette Richard
Rebecca Cheslar	2419	Rebecca.cheslar@tristargroup.net	Colette Richard
Shanina Magana (Future Medical)	2324	Shanina.magana@tristargroup.net	Colette Richard

LITIGATION TEAM

NAME	EXT	EMAIL ADDRESS	SUPERVISOR
Gilbert Aguilar	2340	Gilbert.aguilar@tristargroup.net	Laura Gregory
Steven Brunaczki	2426	Steven.brunaczki@tristargroup.net	Charlie Dankowski

UTILIZATION REVIEW TEAM

NAME	DUTIES	EXT	EMAIL ADDRESS	SUPERVISOR
Angel Rodriguez	Claims Assistant	2429	Angel.rodriguez@tristargroup.net	Melanie Taylor
Christopher Torres	Claims Assistant	2356	Christopher.torres@tristargroup.net	Melanie Taylor
Heidy Guzman	UR Lead	2480	heidy.guzman@tristargroup.net	Melanie Taylor
Kristine Stubbs	Claims Assistant	2445	kristine.stubbs@tristargroup.net	Melanie Taylor
Nicole Beard	Claims Assistant	2457	nicole.beard@tristargroup.net	Melanie Taylor
Valerie Soto	Claims Assistant	2451	valerie.soto@tristargroup.net	Melanie Taylor
Jennifer Raya	Claims Assistant	2388	Jennifer.raya@tristargroup.net	Melanie Taylor

CLERICAL - CA TEAM

NAME	DUTIES	EXT	EMAIL ADDRESS	SUPERVISOR
Cleotilde Loresca	Claims Assistant	2447	Cleotilde.loresca@tristargroup.net	Charlie Dankowski
Cruz Ruiz	Claims Assistant	1122	Cruz.Ruiz@tristargroup.net	Bridgett Howell
Dominique Perez	Claims Assistant	1853	Dominique.perez@tristargroup.net	Gilbert Aguilar
Doris Thomas	Claims Assistant	2417	Doris.thomas@tristargroup.net	Dollishia Taylor
Gabriel Torres	Claims Assistant/Litigation	2362	Gabriel.torres@tristargroup.net	Gilbert Aguilar
Juan Sanchez	Claims Assistant/Lien	2379	Juan.sanchez@tristargroup.net	Gilbert Aguilar
Leticia Perez	Claims Assistant/Set-Ups	2441	Leticia.perez@tristargroup.net	Laura Gregory
Mei Tam	Claims Assistant/Accounting	1429	Mei.tam@tristargroup.net	Gilbert Aguilar
Nelda Dayot	Claims Assistant	2122	Nelda.dayot@tristargroup.net	Colette Richard
Normita Bacierto	Claims Assistant/Litigation	2343	Normita.bacierto@tristargroup.net	Gilbert Aguilar
Rene Dollentas	Claims Assistant	2354	Rene.dollentas@tristargroup.net	Melanie Taylor
Susan Guzman	Claims Assistant	2489	Susan.guzman@tristargroup.net	Maria Lugo-Don

CLERICAL - FILE CLERKS

NAME	DUTIES	EXT	EMAIL ADDRESS	SUPERVISOR
Christian Estrada	File Clerk	2333	Christian.estrada@tristargroup.net	Charlie Dankowski
Diane Calderon	File Clerk	2325	Diane.calderon@tristargroup.net	Bridgett Howell
Daija Cablayan	File Clerk/Receptionist	2305	daija.cablayan@tristargroup.net	Laura Gregory
Karla Nuno	File Clerk	2464	Karla.nuno@tristargroup.net	Dollishia Taylor
Kianu Tran	File Clerk	2416	Kianu.tran@tristargroup.net	Gilbert Aguilar
Leonora Gutierrez	File Clerk	2444	Leonora.gutierrez@tristargroup.net	Maria Lugo-Don
Melanny Cortes	File Clerk	2385	Melanny.cortes@tristargroup.net	Colette Richard
Mykayla Bradford	File Clerk	2340	Mykayla.bradford@tristargroup.net	Melanie Taylor