

CITY OF LOS ANGELES

PERSONNEL DEPARTMENT

PHONE LIST – CIVILIAN CLAIMS

(AS OF JULY 9, 2020)

Workers' Compensation Division
700 E. Temple Street, Room 210
Los Angeles, CA 90012 (Mail Stop 391)

Phone: (213) 473- 3400

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(213) 473-3337

Customer Service Survey <http://per.ci.la.ca.us/workcmp/survey.cfm>

ADMINISTRATION

Title	Name	Phone	Email
Chief	David Noltemeyer	473-3374	David.Noltemeyer@lacity.org
Assistant Chief	Tyrone Spears	473-3378	Tyrone.Spears@lacity.org
Principal Analyst (Teams 2, 3, 4)	Ben Reynolds	473-3422	Ben.Reynolds@lacity.org
Principal Analyst (Teams 1, 5, 7)	Diana Tang	473-3351	Diana.Tang@lacity.org
Principal Analyst (Teams 6 & 8)	David Truong	473-3336	David.Truong@lacity.org
Occupational Health Nurse	Trina DePedro	473-3335	Trina.DePedro@lacity.org

CIVILIAN CLAIM TEAMS

Team No.	Supervisor	Phone No.	Email Address	Principal Manager
1	Rorrie Aubry	473-3367	Rorrie.Aubry@lacity.org	Diana Tang
2	Cynthia McCornell	473-3306	Cynthia.McCornell@lacity.org	Ben Reynolds
3	Dee Moore	473-3393	Dee.Moore@lacity.org	Ben Reynolds
4	Sandra Leon	473-3361	Sandra.Leon@lacity.org	Ben Reynolds
5	Domonique Towns	473-3352	Domonique.Towns@lacity.org	Diana Tang
6	Irene Herrera	473-3337	Irene.Herrera@lacity.org	David Truong
7	Saturday Aisuan	473-3398	Saturday.Aisuan@lacity.org	Diana Tang
8	ShaRon Brooks	473-3365	Sharon.Brooks@lacity.org	David Truong

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Aging 0301, 1982, 1983	Dana Craig	473-3347	Dana.Craig@lacity.org	Saturday Aisuan
Airports 101,191 <ul style="list-style-type: none"> • A – Da • Ea-Ez • De-Dz • Hay-Ly • Ga-Gn • M-Pol • Go-Ha • Pon-St.C • Fa-Fz • Ste-Z 	Edith Olea Vanessa Barbee Amber Osbourne Jacqueline Simmons Isabel Rivera	473-3404 473--3394 473-3321 473-3360 473-3388	Edith.Olea@lacity.org Vanessa.Barbee@lacity.org Amber.Osbourne@lacity.org Jacqueline.Simmons@lacity.org Isabel.Rivera@lacity.org	Rorrie Aubry
Animal Services	Ana Garcia	473-3322	Ana.Garcia@lacity.org	ShaRon Brooks
Building and Safety	Lito Lucena	473-3395	Lito.Lucena@lacity.org	Saturday Aisuan
Cannabis Regulation	Eric Rudin	473-3304	Eric.Rudin@lacity.org	Cynthia McCornell

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
City Attorney <ul style="list-style-type: none"> • AA- KZ • LA - ZZ 	Lisa Herron (TPA) Larry Burt (TPA)	(888) 525-2263 Ext.113 (888) 525-2263 X108	lisa.herron@eliteclaims.com Larry.Burt@eliteclaims.com	Aimee Cordier
City Clerk	Carmen Evans	473-3391	Carmen.Evans@lacity.org	Cynthia McCornell
City Administrative Officer	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks
Convention Center	Carmen Evans	473-3391	Carmen.Evans@lacity.org	Cynthia McCornell
Council Cultural Affairs	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks
Controllers	Pamela Irving	473-3376	Pamela.Irving@lacity.org	Cynthia McCornell
Disability	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks
Economic & Workforce Development (formerly CDD)	Dana Craig	473-3347	Dana.Craig@lacity.org	Saturday Aisuan
Emergency Preparedness El Pueblo Ethics	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Fire Civilian 3002 <ul style="list-style-type: none"> A-F G-K L M-Z 	Yvonne Archer-Davies (TPA) Gabriela Inda (TPA) Jackie Griffith (TPA) Lois Harp (TPA)	(855) 605-3438 X3322 (855) 605-3438 X3312 (855) 605-3438 X3308 (855) 605-3438 X3309	ydavies@aims4claims.com ginda@aims4claims.com jgriffith@aims4claims.com lharp@aims4claims.com	Patia Velazquez Arlene Bragger LaDonna Moore Arlene Bragger
General Services <ul style="list-style-type: none"> A, B, C, D, R, T F, G, H, I, J, M, N, U E, K, L, O, P, Q, V, X, Y, Z S, W 	Catherine Munoz Carmen Evans Pamela Irving Eric Rudin	473-3324 473-3391 473-3376 473-3304	Catherine.B.Munoz@lacity.org Carmen.Evans@lacity.org Pamela.Irving@lacity.org Eric.Rudin@lacity.org	Cynthia McCornell
Harbor <ul style="list-style-type: none"> A - HE HO - Z 	Elander Hill Marva Taylor	473-9170 473-3436	Elander.Hill@lacity.org Marva.Taylor@lacity.org	Saturday Aisuan
Housing	Alan Loera	675-4573	Alan.Loera@lacity.org	ShaRon Brooks
ITA	Alan Loera	675-4573	Alan.Loera@lacity.org	ShaRon Brooks
Library	Elander Hill	473-9170	Elander.Hill@lacity.org	Saturday Aisuan
Mayor	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks
Neighborhood Empowerment	Faye Centeno	473-3432	Faye.Centeno@lacity.org	ShaRon Brooks
Office of Finance	Eric Rudin	473-3304	Eric.Rudin@lacity.org	Cynthia McCornell

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Pensions (Fire and Police)	Dana Craig	473-3347	Dana.Craig@lacity.org	Saturday Aisuan
Personnel	Lisa Herron (TPA)	(888) 525-2263 X113	lisa.herron@eliteclaims.com	Aimee Cordier
Planning	Pamela Irving	473-3376	Pamela.Irving@lacity.org	Cynthia McCornell
Police Civilian/PSR <ul style="list-style-type: none"> • A-CL • CM-HO • HP-NE • NF-SZ • TA-ZZ 	Ines Flores-Chelson (TPA) Jessica Adams (TPA) Christine Herman (TPA) Marc Baker (TPA) Larry Burt (TPA)	(888) 525-2263 X121 (888) 525-2263 X111 (888) 525-2263 X119 (888) 525-2263 X112 (888) 525-2263 X108	Ines.Flores-Chelson@eliteclaims.com Jessica.Adams@eliteclaims.com Christine.Herman@eliteclaims.com Marc.Baker@eliteclaims.com Larry.Burt@eliteclaims.com	Aimee Cordier
PW Board	Catherine Munoz	473-3324	Catherine.B.Munoz@lacity.org	Cynthia McCornell
PW Contract Administration	Pamela Irving	473-3376	Pamela.Irving@lacity.org	Cynthia McCornell
PW Engineering	Pamela Irving	473-3376	Pamela.Irving@lacity.org	Cynthia McCornell

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
PW Sanitation: <ul style="list-style-type: none"> • A – Chappelle • Chavarria – Green • (Dixon), Harris – Meza • Michael – Sakamoto • Sanchez – Z • Wastewater A-Pf Pg-Z • Administration 	Trina Clark Teresa Bambao Maria Gaytan Judith Watson Gloria Magana Christle Bryant Ciro Rosales April Flores	473-3382 473-3407 473-0103 473-3348 473-3325 473-3386 473-3307 473-3430	Trina.Clark@lacity.org Teresa.Bambao@lacity.org Maria.Gaytan@lacity.org Judith.Watson@lacity.org Gloria.Magana@lacity.org Christle.Bryant@lacity.org Ciro.Rosales@lacity.org April.Flores@lacity.org	Dee Moore Sandra Leon Sandra Leon
Public Works Street Lighting	Ciro Rosales	473-3307	Ciro.Rosales@lacity.org	Sandra Leon

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
PW Street Services <ul style="list-style-type: none"> • Special Project A-M N--Z • Urban Forestry A – M N – Z • Administration/Finance • Executive/Risk Mgmt • Street Services Hiring Hall • Investigation & Enforcement • Lot Cleaning • Resurface & Reconstruction • Methods & Standards • Pedestrian Improvement • Street Maintenance A-H I-Z • Engineering A-H I-Z 	<p>Tammy Wilhite Ciro Rosales</p> <p>Bianca Simpson April Flores</p> <p>April Flores</p> <p>Christle Bryant</p> <p>Bianca Simpson</p> <p>Tammy Wilhite</p> <p>Tammy Wilhite April Flores</p> <p>Christle Bryant Ciro Rosales</p>	<p>473-3345 473-3307</p> <p>378-3584 473-3430</p> <p>473-3430</p> <p>473-3386</p> <p>378-3584</p> <p>473-3345</p> <p>473-3345 473-3430</p> <p>473-3386 473-3307</p>	<p>Tammy.Wilhite@lacity.org Ciro.Rosales@lacity.org</p> <p>Bianca.Simpson@lacity.org April.Flores@lacity.org</p> <p>April.Flores@lacity.org</p> <p>Christle.Bryant@lacity.org</p> <p>Bianca.Simpson@lacity.org</p> <p>Tammy.Wilhite@lacity.org</p> <p>Tammy.Wilhite@lacity.org April.Flores@lacity.org</p> <p>Christle.Bryant@lacity.org Ciro.Rosales@lacity.org</p>	<p>Sandra Leon</p>

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Recreation & Parks <ul style="list-style-type: none"> A, B, CA-CN, Z D,E, F, G S, T, U, V,W, X, Y, Z CO-CZ, H, I, J, K,L, N M, O, P, Q, R 	Michelle Y. Lopez Andrew Valentino Elizabeth Lopez Daniel Lee Shavonte Williams	473-3390 473-3383 473-3453 473-3305 473-3401	Michelle.Y.Lopez@lacity.org Andrew.Valentino@lacity.org Elizabeth.Lopez@lacity.org Daniel.R.Lee@lacity.org Shavonte.Williams@lacity.org	Domonique Towns
Retirement (LACERS)	Dana Craig	473-3347	Dana.Craig@lacity.org	Saturday Aisuan
Transportation <ul style="list-style-type: none"> A-C, N-O T, U, V, W, X, Y, Z H, I, J, K, L, MA P, Q D, E, F, G MB-MZ, R-S - As Needed <ul style="list-style-type: none"> Crossing Guards 	Kisha Moreland Yolanda James Maia Quickley Gary Arnwine Gail Magallanes Troy Durden Faye Centeno	473-3385 473-3435 473-0107 473-3384 473-3431 378-3583 473-3432	Kisha.Moreland@lacity.org Yolanda.James@lacity.org Maia.Quikley@lacity.org Gary.Arnwine@lacity.org Gail.Magallanes@lacity.org Troy.Durden@lacity.org Faye.Centeno@lacity.org	Irene Herrera ShaRon Brooks
Treasurer	Carmen Evans	473-3391	Carmen.Evans@lacity.org	Cynthia McCornell
Zoo	Dana Craig	473-3347	Dana.Craig@lacity.org	Saturday Aisuan

THIRD PARTY ADMINISTRATOR (TPA)

- TRISTAR - POLICE SWORN CLAIMS (see separate Intranet List)
- AIMS – FIRE SWORN CLAIMS (see separate Intranet List)
- ELITE CLAIMS – PERSONNEL, CITY ATTORNEY, POLICE CIVILIAN CLAIMS

TITLE	NAME	PHONE	EMAIL ADDRESS
Principal Analyst (COLA)	Sheila Payne	(626) 407-0400 X- 2382	Sheila.Payne@lacity.org
Branch Manager (AIMS)	Tracy Copeland-Calhoun	(855) 605-3438 X- 3336	TCopeland-Calhoun@aims4claims.com
Branch Manager (TRISTAR)	Laura Gregory	(866) 842-1547 X- 1412	Laura.Gregory@tristargroup.net
Branch Manager (ELITE CLAIMS)	Lora DeMuro	(888) 525-2263 X- 102	Lora.Demuro@eliteclaims.com