

**CITY OF LOS ANGELES
PERSONNEL DEPARTMENT
CIVILIAN CLAIMS PHONE LIST**

(LAST UPDATE: JULY 5, 2017)

**Workers' Compensation Division
700 E. Temple Street, Room 210
Los Angeles, CA 90012 (Mail Stop 391)
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(213) 473 -3377**

Customer Service Survey <http://per.ci.la.ca.us/workcmp/survey.cfm>

ADMINISTRATION

Title	Name	Phone	Email
Chief	David Noltemeyer	473-3374	David.Noltemeyer@lacity.org
Assistant Chief	Dawn Alvarado	473-3378	Dawn.Alvarado@lacity.org
Assistant Chief	Tyrone Spears	473-3420	Tyrone.Spears@lacity.org
Principal Analyst (Teams 2, 3, 4)	Ben Reynolds	473-3422	Ben.Reynolds@lacity.org
Principal Analyst (Teams 1, 5, 7)	Diana Tang	473-3351	Diana.Tang@lacity.org
Principal Analyst (Teams 6 & 8)	David Truong	473-3336	David.Truong@lacity.org
Secretary	Marissa Donohue	473-3375	Marissa.Donohue@lacity.org
Occupational Health Nurse	Trina DePedro	473-3406	Trina.DePedro@lacity.org

CIVILIAN CLAIM TEAMS

Team No.	Supervisor	Phone No.	Email Address	Principal Manager
1	Demetria Willis	473-3338	Demetria.Willis@lacity.org	Diana Tang
2	Cynthia McCornell	473-3306	Cynthia.McCornell@lacity.org	Ben Reynolds
3	ShaRon Brooks	473-3365	Sharon.Brooks@lacity.org	Ben Reynolds
4	Sandra Roberts	473-3337	Sandra.Roberts@lacity.org	Ben Reynolds
5	Irene Herrera	473-3398	Irene.Herrera@lacity.org	Diana Tang
6	Dee Moore	473-3393	Dee.Moore@lacity.org	David Truong
7	Saturday Aisuan	473-3398	Saturday.Aisuan@lacity.org	Diana Tang
8	Tiffani Williams	473-3338	Tiffani.Williams@lacity.org	David Truong

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Aging 0301, 1982, 1983	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams
Airports 101,191	Edith Olea	473-3401	Edith.Olea@lacity.org	Demetria Willis
• A – Da, Su - Ti	Jackie Heard	473-3408	Jackie.Heard@lacity.org	
• De – He, To - Ve	Anita Geli	473-3402	Anita.Geli@lacity.org	
• Hi – Marq, Vi - We	Vanessa Barbee	473-3394	Vanessa.Barbee@lacity.org	
• Mart – Po, Wh - Wo	Ian Stewart	473- 3301	Ian.Stewart@lacity.org	
• Pr – St, Wr - Z				
Animal Services	Ana Garcia	473-3322	Ana.Garcia@lacity.org	Tiffani Williams
Building and Safety	Noel Zara	473-3307	Noel.Zara@lacity.org	Saturday Aisuan
City Attorney (A-K)	Lisa Herron (TPA)	(888) 525-2263 Ext.113	Lisa.Heron@acmetpa.com	Aimee Cordier
(L-Z)	Edorne Angco (TPA)	(888) 525-2263 Ext.116	Edorne.Angco@acmetpa.com	
City Clerk	Maia Quickley	473-0107	Maia.Quickley@lacity.org	Tiffani Williams
City Administrative Officer	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Convention Center	Eric Rudin	473-3304	Eric.Rudin@lacity.org	Cynthia McCornell

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Council Cultural Affairs	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Controllers	Maia Quickley	473-0107	Maia.Quickley@lacity.org	Tiffani Williams
Disability	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Economic & Workforce Development (formerly CDD)	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams
Emergency Preparedness El Pueblo Ethics	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Fire Civilian 3002 • AA-ZZ	Cliff Robles (TPA)	(855) 205-3438 X3308	crobles@aims4claims.com	Shaun Perryman
General Services • A, N, Q-U • B-G • H, I, J, M • K, L, O, P, V, X, Y, Z • W	Amber Osbourne Faye Centeno Carmen Evans Pamela Irving Eric Rudin	473-3321 473-3432 473-3391 473-3376 473-3304	Amber.Osbourne@lacity.org Faye.Centeno@lacity.org Carmen.Evans@lacity.org Pamela.Irving@lacity.org Eric.Rudin@lacity.org	Cynthia McCornell
Harbor • A - Mi • Mo - Z	Roseann Cammiso William White	473-3346 473-3401	Roseann.Cammiso@lacity.org William.White@lacity.org	Saturday Aisuan

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Housing	Maia Quickley	473-0107	Maia.Quickley@lacity.org	Tiffani Williams
ITA	Maia Quickley	473-0107	Maia.Quickley@lacity.org	Tiffani Williams
Library	Marva Taylor	473-3436	Marva.Taylor@lacity.org	Saturday Aisuan
Mayor	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Neighborhood Empowerment	Gloria Coleman	473-3305	Gloria.Coleman@lacity.org	Saturday Aisuan
Office of Finance & Treasurer	Eric Rudin	473-3304	Eric.Rudin@lacity.org	Cynthia McCornell
Pensions (Fire and Police)	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams
Personnel	Lisa Herron (TPA)	(888) 525-2263 X113	Lisa.Heron@acmetpa.com	Aimee Cordier
Planning	Amber Osbourne	473-3321	Amber.Osbourne@lacity.org	Cynthia McCornell
Police Civilian/PSR <ul style="list-style-type: none"> • AA-CG • CH-GO • GP-LO • LP-PQ • PR-TN • TO-ZZ 	Regina Burt (TPA)	(888) 525-2263 X104	Regina.Burt@acmetpa.com	Aimee Cordier
	Larry Burt (TPA)	(888) 525-2263 X108	Larry.Burt@acmetpa.com	
	Ines Flores-Chelson (TPA)	(888) 525-2263 X121	Ines.flores-chelson@acmetpa.com	
	Christine Herman (TPA)	(888) 525-2263 X119	Christine.Herman@acmetpa.com	
	Marc Baker (TPA)	(888) 525-2263 X112	Marc.Baker@acmetpa.com	
	Edorne Angco (TPA)	(888) 525-2263 X109	Edorne.angco@acmetpa.com	

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
PW - Board	Ana Garcia	473-3322	Ana.Garcia@lacity.org	Tiffani Williams
PW – Contract	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams
PW Sanitation- <ul style="list-style-type: none"> Administration Facilities Maintenance Financial Mgmt 	April Flores	473-3430	April.Flores@lacity.org	Sandra Roberts
PW Sanitation: <ul style="list-style-type: none"> A-Cr Cu-Guz H-Mal Mar-Sig Sim-Z 	Trina Clark Teresa Bambao Maria Gaytan Jacquelyn Simmons Gloria Magana-Patterson	473-3382 473-3407 473-0103 473-3360 473-3425	Trina.Clark@lacity.org Teresa.Bambao@lacity.org Maria.Gaytan@lacity.org Jacquelyn.Simmons@lacity.org Gloria.Magana@lacity.org	ShaRon Brooks
PW Sanitation Wastewater <ul style="list-style-type: none"> A-Q R-Z 	Christle Bryant Tammy Wilhite	473-3386 473-3345	Christle.Bryant@lacity.org Tammy.Wilhite@lacity.org	Sandra Roberts
PW Street General <ul style="list-style-type: none"> A-H I-Z 	Karlene Tillett April Flores	473-3355 473-3430	Karlene.Tillett@lacity.org April.Flores@lacity.org	Sandra Roberts
Public Works <ul style="list-style-type: none"> Bureau of Engineering Resurfacing & Reconstruction 	Pamela Irving Regina Cunningham	473-3376 473-3348	Pamela.Irving@lacity.org Regina.Cunningham@lacity.org	Cynthia McCornell Sandra Roberts

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
PW Street Services <ul style="list-style-type: none"> • Special Project • Tree A – Q R – Z • Use Inspection • Lot Cleaning • Streets Services A - Q R – Z As needed • Engineering • Street Lighting • Hiring Hall 	Tammy Wilhite Regina Cunningham April Flores Christle Bryant Regina Cunningham Karlene Tillett Trichelle Campbell Karlene Tillett Karlene Tillett	473-3345 473-3348 473-3430 473-3386 473-3348 473-3730 473-3355 473-3388 473-3355 473-3355	Tammy.Wilhite@lacity.org Regina.Cunningham@lacity.org April.Flores@lacity.org Christle.Bryant@lacity.org Regina.Cunningham@lacity.org Karlene.Tillett@lacity.org Trichelle.Campbell@lacity.org Karlene.Tillett@lacity.org Karlene.Tillett@lacity.org	Sandra Roberts
Recreation & Parks <ul style="list-style-type: none"> • A - C • D – HA-HM • J - M • Q - T • N - P and U - Z 	Elizabeth Lopez Lito Lucena Roxanne Silva-Ochoa Domonique Towns Trichelle Campbell	473-3453 473-3395 473-3383 473-3390 473-3355	Elizabeth.Lopez@lacity.org Lito.Lucena@lacity.org Roxanne.Ochoa@lacity.org Domonique.Towns@lacity.org Trichelle.Campbell@lacity.org	Irene Herrera
Retirement (LACERS)	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams
Status of Women	Marva Taylor	473-3436	Marva.Taylor@lacity.org	Saturday Aisuan

Department	Adjuster	EXT	EMAIL ADDRESS	Supervisor
Transportation <ul style="list-style-type: none"> • A • Ba-Bo • Br - EL • En - JI • Jo – N • O- Se • SF-Z Crossing Guards	Dee Moore William White Kisha Moreland Judith Watson Paul Dimalanta Simone Verdun Yolanda James Gloria Coleman	473-3393 473-3401 473-3385 473-3367 473-3431 473-3384 473-3435 473-3305	Dee.Moore@lacity.org William.White@lacity.org Kisha.Moreland@lacity.org Judith.Watson@lacity.org Paul.Dimalanta@lacity.org Simone.Verdun@lacity.org Yolanda.James@lacity.org Gloria.Coleman@lacity.org	David Truong Saturday Aisuan Dee Moore
Treasurer	Pamela Irving	473-3376	Pamela.Irving@lacity.org	Cynthia McCornell
Zoo	Dana Craig	473-3347	Dana.Craig@lacity.org	Tiffani Williams

THIRD PARTY ADMINISTRATOR (TPA)

- TRISTAR - POLICE SWORN CLAIMS (see separate Intranet List)
- AIMS – FIRE SWORN CLAIMS (see separate Intranet List)
- ACME – PERSONNEL, CITY ATTORNEY, POLICE CIVILIAN CLAIMS

TITLE	NAME	PHONE	EMAIL ADDRESS
Principal Analyst (COLA)	Sheila Payne	(866) 842-1547 Ext. 2382	Sheila.Payne@lacity.org
Branch Manager (AIMS)	Tracy Copeland-Calhoun	(855) 605-3438 Ext. 3336	TCopeland-Calhoun@aims4claims.com
Branch Manager (TRISTAR)	Pamela Sheffield	(866) 842-1547 Ext. 2311	Patricia.Sheffield@tristargroup.net
Branch Manager (ACME)	Lora DeMuro	(888) 525-2263 Ext 101	Lora.Demuro@acmetpa.com