Google Chrome Supplement Submission Issue

Known Issue:

Google Chrome has recently added an internal PDF viewer to the browser. This viewer bypasses the Adobe Acrobat Reader that was traditionally used to view PDF files from the Internet. Unfortunately, the internal viewer does not support javascript within a PDF file. This means that candidates attempting to use Chrome to submit an application supplement will be unable to either Save or Submit their documents.

Solution:

Candidates can either use Internet Explorer to fill out and submit application supplements, or utilize the following instructions to return Chrome to the more traditional method of PDF file viewing.

1. Click the "Customize and Control Google Chrome" button (the wrench icon) at the top right. And select "Options" (see Figure 1.)



Figure 1

2. On the Options window, click the "Content settings" button (see Figure 2.)

Privacy	1		Г
Co	ntent settings	Clear browsing data	
-		Click this button	
Goog	gle Chrome may u mally disable these	se web services to improve your browsing experience. You may e services.	10
Learn	n more		
V	Use a web servio	e to help resolve navigation errors	L
	Use a prediction bar	service to help complete searches and URLs typed in the address	
	Use DNS pre-fet	ching to improve page load performance	
	Enable phishing	and malware protection	
	Help make Goo crash reports to	gle Chrome better by automatically sending usage statistics and Google	
Netwo	rk		
Set u	p a proxy to conn	ect to the network.	
	Change proxy set	tings	
		Reset to defa	ults

Figure 2

3. On the Content settings window, click the "Disable individual plug-ins" link (see Figure 3.)

Features:	
Cookies Images JavaScript	When I encounter plug-ins on a site: Run automatically (recommended)
Plag-ins Pop-ups Location Notifications	Block all Exceptions
	Click Here

Figure 3

4. On the plug-ins window, search for the "Chrome PDF Viewer" and click "Disable" (see Figure 4.)

http://pack.google.com/ Disable	
Adobe Contribute CS5 - Version: 6.0.0.3688 Contribute Firefox IBE Plugin DLL <u>Disable</u>	
Google Update - Version: 1.2.183.39 Disable	
Windows Activation Technologies - Version: 7.1.7600.16395 Windows Activation Technologies Plugin for Mozilla Disable	
Google Talk Plugin (2 files) - Version: 1.8.0.0 <u>Disable</u>	
Chrome PDF Viewer (Disabled) Portable Document Format Enable	
Screen Capture Plugin - Version: 1.0.0.1 This is a npapi plugin built for Chrome on Windows. <u>Disable</u>	
Silverlight 4 - Version: 4.0.50917.0 Disable	

Figure 4

5. On the same window, search for "Adobe Reader X" and click "Enable" (See Figure 5.)

Plug-ins (17)	
RIM Handheld Application Loader BlackBerry WebSL Browser Plug-In <u>Disable</u>	
Flash (2 files) - Version: 10.1.103.20 Shockwave Flash 10.1 r103 <u>Disable</u>	Enable the Adobe Reader Plug-in
Adobe Reader 9 - Version: 9,4.1.222 Adobe PDF Plug-In For Firefox and Netscape "9,4.1 <u>Disable</u>	
Quicktime (7 files) - Version: 7.6.9.1680.9 The QuickTime Plugin allows you to view a wide varie	ety of multimedia content in Web pages. For more information, visit the <u>QuickTime</u> Web site.
Disable	

Figure 5

You may now exit all of the options windows and continue to use Chrome. PDF files will now be handled by the Adobe Reader program, and the Save and Submit options will work as they were intended.