

Security Officer 2017  
Training and Experience Questionnaire

***Please answer the following questions with a minimum of 250 words and maximum 400 words.***

- 1) Assume that you are a Security Officer for the City of Los Angeles. An individual has approached you stating that a homeless person harassed him and threw hot coffee at him. How would you approach the situation? What questions would you ask the individual?
  
- 2) Please tell us about a time when you had to apply safety rules or other procedures (e.g. detainment of hostile individuals, responding to a threat or emergency, or enforcing company policy). What actions did you take? What was the result?
  
- 3) Describe a time you were required to assist a person in a high pressure or stressful situation, specifically how you handled a difficult situation(s) involving peers, customers, the general public, or supervisors. How did you approach the situation? What was the resolution?