

QUICK REFERENCE WORKERS' COMPENSATION GUIDE

Workers' Compensation is a State program, based on the California Labor Code, which provides all employees in California with medical treatment and compensation payments for work-related injuries. The following is a quick reference guide to be used by City supervisors faced with a work-related employee injury.

NOTE: If the employee's injuries appear to be critical, dial 911 immediately.

If urgent medical treatment is required, the employee should be taken to the nearest hospital emergency room.

1. If the injury is **not** a medical emergency, and only requires first aid, provide first aid to the employee using the workplace first aid kit.
2. First aid only injuries do not have to be reported to Workers' Compensation Division (WCD). Instead complete and maintain an "Employer's Report of Injury," Form 5020, and an Accident Investigation Form documenting the injury.
3. If the injury requires further medical treatment, direct the employee to one of the City's First Care Panel Facilities using the links below:
 - a. Kaiser On-The-Job: (888) KOJ-WORK or (888) 565-9675 or See attached list.
 - b. US Health Works: (877) 678-4612 or <http://www.ushealthworks.com/Medical-Center/California.html>
4. If the employee states they have a pre-designated physician, contact WCD at (213) 473-3400 to verify.
5. Within 24-hours of the report of the injury, provide the employee with a "Workers' Compensation Claim Form," (DWC 1). For an online copy of the form, please see: <http://cityforms.ci.la.ca.us/urldisplay.cfm?id=486>.
6. Complete the "Employer's Report of Injury," (Form 5020), and the Accident Investigation Forms located on the Workers' Compensation website, under "How to Report On-The-Job Injuries" at <http://cityforms.ci.la.ca.us/urldisplay.cfm?id=584>. . An alternative entry method for Form 5020 is available in iVOS; under the File Menu – Access new WC Incident-ACORD.
7. As soon as possible, but no later than 24 hours from knowledge, report the injury to the City's WCD via phone at (213) 473-3400, via fax at (213) 473-3333 or 3334, or via email at per.wcddiv@lacity.org.
8. Forward the original copy of the Form 5020, the Accident Investigation Forms and the completed and signed DWC1 to WCD at 700 East Temple Street, Room 210, Los Angeles, CA 90012, Mail Stop 391, by fax at (213) 473-3333, or via email at per.wcddiv@lacity.org. If the 5020 was completed in iVOS, only forward the completed claim form, DWC1 and the Accident Investigations Forms. If you do not have the completed DWC1, forward the 5020 and other forms, followed by the DWC1 upon receipt.
9. Work-related injuries for LAFD employees should be reported to the Department's Medical Liaison Unit at (213) 202-3440; for LAPD employees to the Department's Medical Liaison Section at MedicalLiaison@lapd.lacity.org or for general LAPD information, (213) 486-4600, instead of WCD.
10. Contact WCD (213) 473-3400, via email at per.wcddiv@lacity.org, or by mail at 700 East Temple Street, Room 210, Los Angeles, CA 90012, Mail Stop 391, if you have any further questions.
11. See Supervisor's Guide for additional information <http://per.ci.la.ca.us/guide/SupGuide.pdf>.

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****TO FIND A PARTICULAR CLINIC, TYPE Ctrl+F and ENTER THE CITY OF THE CLINIC'S LOCATION****

Anaheim Medical Center	
3460 E. La Palma Ave, Building 1	T (714) 644-6450
Anaheim, CA 92806	F (877) 515-8942
Chief: Andrew Greenwood, MD	T (714) 644-6468
Manager: Sonia Serrano	T (714) 644-6466
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465
Case Manager: Debbie Lopez	T (949) 932-5870
	F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461
	F (877) 515-8942
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6798

Antioch	
4501 Sand Creek Rd., 3rd Floor, Sand Creek Bldg	T (925) 813-3770
Antioch, CA 94513-8687	F (925) 813-3771
Chief: Myra T. Cruz, MD	T (925) 813-3778
	F (925) 813-3802
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Eduardo Perez	T (925) 813-3779
	F (925) 813-3802
Case Coordinator: Julianne Rostran	T (925) 813-3793
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Eduardo Perez	T (925) 813-3779
	F (925) 813-3802

Carson Medical Offices	
18600 South Figueroa St, 1st Floor	T (310) 527-5600
Gardena, CA 90248	F (310) 527-5632
Chief: Jin Xiao, MD	T (310) 527-5600
Manager: Emma Sanchez	T (310) 527-5615
RN Case Manager: Melissa Grijalva	T (310) 527-5631
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

Cerritos Medical Offices	
10820 183rd Street, 2nd Floor	T (562) 657-2200
Cerritos, CA 90703	F (562) 657-4319
Chief: Sangarapil Manoharan, MD	T (562) 657-4344
Manager: Michael Haskell	T (562) 657-4340
Supervisor: Angel Ureno	T (562) 657-4341
RN Case Manager: Ronda Steig, RN	T (562) 657-4343
Case Coordinator: Lorraine Ward	T (562) 653-5123
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

Crossroads Medical Offices	
12801 Crossroads Parkway South, Suite 150	T (562) 463-4357
City Of Industry, CA 91746-3502	F (562) 463-4343
Chief: Duc Ngo, MD	T (562) 463-4332
Manager: Jennifer Sanchez	T (562) 463-4339
RN Case Manager: Sharon McCutcheon, RN	T (562) 463-4327
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

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Culver Marina Medical Offices	
12001 W. Washington Blvd	T (310) 202-3030
Los Angeles, CA 90066-5801	F (877) 516-0101
Chief: Mark Goldstein, MD	T (323) 857-3183
Manager: Angelica Velasco	T (323) 857-2977
Case Coordination Supervisor: Adrienne Ross	T (323) 648-1201
	P (323) 857-2500 x2374
RN Case Manager: Elma Bondanelli, RN	T (323) 857-2374
Case Coordinator: April Franklin	T (310) 419-3436
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Downtown Hope Street Medical Offices	
333 S. Hope Street, Suite C130, Concourse Level	T (323) 783-6621
Los Angeles, CA 90071	F (877) 515-8038
Chief: Julie Fuller, MD	T (323) 783-1466
	P (323) 699-1738
Manager: VACANT	T (323) 783-4385
Case Coordination Supervisor: Dorothy Jackson	T (213) 217-2926
	P (323) 699-2267
RN Case Manager: VACANT	
Case Coordinator: Hector Lohaiza	T (323) 783-5124
	P (323) 279-0969
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Folsom	
2155 Iron Point Road, 2nd Floor	T (916) 817-5660
Folsom, CA 95630-8707	F (916) 817-5666
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN, BSN, PHN	T (916) 474-6458
Manager: Karen Nault, RN	T (916) 474-6497
	C (916) 677-6019
Case Manager: Kristi Cooney, RN, BSN, COHN-S	T (916) 817-5683
	F (916) 817-5682

Fontana Medical Center	
9985 Sierra Avenue, MOB-3, Basement	T (909) 427-3917
Fontana, CA 92335-6720	F (909) 427-5158
Chief: Laurie Hemsley, MD	T (909) 427-3917
Manager: David Khoo	T (909) 427-7002
	C +1 (909) 471-0978
	P (909) 876-3691
Case Coordination Supervisor: Jacquie Angle	T (909) 427-2480
	P (909) 209-0250
OHS Case Coordinator: Carlos Ramirez	T (909) 427-7022
OHS Case Coordinator: Sandra Pettway, LVN	T (909) 427-5100
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

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Fremont	
39400 Paseo Padre Pkwy, Mission Bldg	T (510) 248-3015
Fremont, CA 94538-2310	F (510) 248-3212
Area Chief: Charlene Niizawa, MD	T (510) 248-3860
Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
Site Supervisor: Marie Valentine	T (510) 248-3963
Clinic R.N.: Anthony Dysico, RN, NP	T (510) 248-3254
Case Coordinator: Gemma Hill	T (510) 248-3724
Orthopedic Case Coordinator: Christina Souza	T (510) 675-4303
	F (510) 675-3448
OH&SS Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
OHSS Contact: Marie Valentine	T (510) 248-3963
	F (510) 248-3212

Fresno	
7300 North Fresno St, Oak 1 Bldg	T (559) 448-4886
Fresno, CA 93720-2941	F (559) 448-4406
Chief: Shahzad Jahromi, MD	T (559) 448-4303
	C (559) 999-6238
Manager: Suzanne Hollins	T (559) 448-3121
	C (559) 797-7271
Occ Med & EHS RN Supervisor: Anna Benedictos	T (559) 448-4351
Case Coordinator: Sandy Avila, (Last Name N-Z)	T (559) 448-5791
Case Coordinator: Eunice Gutierrez, (Last Name G-M)	T (559) 448-5187
Case Coordinator: Shianne Garcia, (Last Name A-F)	T (559) 448-4741
Work Status Line: Work Status Line	T (559) 448-4341
OHSS Contact: Norma Alvarado	T (559) 448-4854
EMPLOYERS' DEDICATED PHONE LINE	T (559) 448-4854

Garden Medical Offices	
9353 E. Imperial Hwy., 3rd Floor	T (562) 657-2200
Downey, CA 90242-2814	F (562) 657-4319
Chief: Sangarapil Manoharan, MD	T (562) 657-4344
	C (714) 306-2322
	P (562) 272-6002
Manager: Michael Haskell	T (562) 657-4340
	C (562) 787-2894
RN Case Manager: Ronda Steig, RN	T (562) 657-4343
Case Coordinator: Lorraine Ward	T (562) 653-5123
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

Harbor-MacArthur Medical Offices	
3401 South Harbor Blvd	T (714) 644-6450
Santa Ana, CA 92704-7933	F (877) 515-8942
Chief: Andrew Greenwood, MD	T (714) 644-6468
Manager: Sonia Serrano	T (714) 644-6466
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465
Case Manager: Debbie Lopez	T (949) 932-5870
	F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461
	F (877) 515-8942
Billing	T (562) 463-4388
	F (877) 672-1956
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Hayward / Union City	
3553 Whipple Road, Bldg B	T (510) 675-4807
Union City, CA 94587-1507	F (510) 675-3448
Area Chief: Charlene Niizawa, MD	T (510) 675-3213
Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
Site Supervisor: Marie Valentine	T (510) 248-3963
Clinic R.N.: Erma Trias, RN, NP	T (510) 454-4563
Case Coordinator For Dr. Acharya: Elena Villanueva	T (510) 675-4842
Case Coordinator For Dr. Melgar: Faith Trinidad	T (510) 675-3434
Case Coordinator For Dr. Niizawa & Dr. Sumetanon: Shyama Madhukansh	T (510) 675-4905
Orthopedic Case Coordinator: Christina Souza	T (510) 675-4303
	F (510) 675-3448
OH&SS Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
OHSS Contact: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
Inglewood Medical Offices	
110 N. La Brea Avenue, 3rd Floor	T (310) 202-3030
Inglewood, CA 90301-1712	F (877) 516-0101
Chief: Mark Goldstein, MD	T (323) 857-3183
Manager: Angelica Velasco	T (323) 857-2977
Case Coordination Supervisor: Adrienne Ross	T (323) 648-1201
	P (323) 857-2500 x2374
RN Case Manager: Elma Bondanelli, RN	T (323) 857-2374
Case Coordinator: April Franklin	T (310) 419-3436
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

Lancaster Medical Offices	
43112 N. 15th Street West, West Building	T (661) 726-2262
Lancaster, CA 93534-6219	F (661) 726-2495
Chief: Katayoon Shahrokh, MD	T (661) 723-2694
Manager: Sanford Jones	T (661) 726-2106
	C (661) 753-6719
Supervisor: Liz Lantos	T (661) 726-2383
RN Case Manager: Mafalda Khashaki, RN	T (661) 726-2616
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6802
Livermore	
3000 Las Positas Road, 2nd Floor	T (925) 243-4880
Livermore, CA 94551-9627	F (925) 243-4889
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Enrique (Henry) Duarte	T (925) 243-4882
	F (925) 243-4890
Case Coordinator: Karen Hoppa	T (925) 243-4887
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Enrique (Henry) Duarte	T (925) 243-4882
	F (925) 243-4890

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Los Angeles Medical Center 1526 North Edgemont Street, 1st Floor Los Angeles, CA 90027-5260	T (323) 783-6621 F (877) 515-8038
Chief: Julie Fuller, MD	T (323) 783-1466 P (323) 699-1738
Manager: VACANT	T (323) 783-4385
Case Coordination Supervisor: Dorothy Jackson	T (323) 783-4385 P (323) 699-2267
RN Case Manager: VACANT	
Case Coordinator: Hector Lohaiza	T (323) 783-5124 P (323) 279-0969
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6797

Manteca 1779 W. Yosemite Avenue, Suite 202 Manteca, CA 95337-5130	T (209) 825-3531 F (209) 825-2475
Area Chief: Zhong Ling, MD, PhD, MPH	T (209) 476-5431
Site Lead Physician: Zhiqiang Chen, MD	T (209) 824-5059
Area Director: Scott Harris, MS, MPT, MBA	T (209) 476-5644
Area Manager: Susan Velasquez	T (209) 476-5644 C (209) 740-5709
Case Coordinator: Shelley Murray	T (209) 825-2404
OHSS Contact: Scott Harris, MS, MPT, MBA	T (209) 476-5644

Martinez 200 Muir Road, Hacienda Bldg, 1st Floor Martinez, CA 94553-4614	T (925) 313-0301 F (925) 313-4747
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Dee Ellington	T (925) 313-4725
Case Coordinator: Christina Valentino	T (925) 313-4698 F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Dee Ellington	T (925) 313-4725

Modesto 4601 Dale Road, 4th Floor Modesto, CA 95356-8627	T (209) 735-4100 F (209) 735-4109
Area Chief: Zhong Ling, MD, PhD, MPH	T (209) 476-3115
Site Lead Physician: Amanpreet Dhillon, MD	T (209) 735-4100
Area Director: Scott Harris, MS, MPT, MBA	T (209) 476-5644
Area Manager: Susan Velasquez	T (209) 476-5644 C (209) 740-5709
Case Manager: Sabrina Gilbert	T (209) 825-2403
Case Coordinator: Dorothy Bechthold	T (209) 476-3942
Case Coordinator: Shelley Murray	T (209) 825-2404
OHSS Contact: Scott Harris, MS, MPT, MBA	T (209) 476-5644

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Moreno Valley Heacock Medical Offices	
12815 Heacock St., 1st Floor, Room 106	
Moreno Valley, CA 92553	
Chief: Gerald West, MD	T (951) 353-4322
Manager: Chandra Bolton-Charles	T (951) 353-4213
	C (951) 236-4054
Case Coordination Supervisor: Esther Castillo	T (951) 353-4462
RN Case Manager: VACANT	T (951) 353-4219
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

Napa	
3285 Claremont Way, 2nd Floor	
Napa, CA 94558-3313	
Area Chief: Zilue Tang, MD	T (707) 651-2853
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Lindsay Orozco, Sr COHT	T (707) 258-4907 Patient Line
	Opt 2>5
Case Coordinator: Lindsay Orozco, Sr COHT	T (707) 258-4910 Employer
	Line
OHSS Contact: Kerrie Brown, COHT	T (707) 258-4907

Oakland	
3701 Broadway, 5th Floor, Suite 501	
Oakland, CA 94611-5640	
Area Chief: Steven Wiesner, MD	T (510) 752-7792
Administrative Supervisor: Nyeshia Harris	T (510) 752-2501
	C (510) 846-0356
East Bay Service Director: Meghan Clouse, MPH	T (510) 752-7855
	C (510) 406-5778
	F (510) 752-4035
Service Unit Manager: Patricia Murphy, LVN	T (510) 752-2699
	C (510) 301-4083
	F (510) 752-7115
Case Coordinator: Sylvia Louie	T (510) 752-6247
Case Coordinator: Amy East	T (510) 752-7126
Case Coordinator: Rene Henry	T (510) 752-2700
Case Coordinator: Keyanna Smith	T (510) 752-6118
For OHSS: Contact Nurse Line	T (510) 752-1559
	C (510) 846-0356
	F (510) 752-6244

Ontario Medical Center	
2295 South Vineyard Ave., MOB-A, 4th Flr, Suite 404	
Ontario, CA 91761	
Chief: Laura Hemsley, MD	T (909) 427-3917
Manager: David Khoo	T (909) 427-7002
	P (909) 876-3691
Case Coordination Supervisor: Jacquie Angle	T (909) 427-2480
	P (909) 209-0250
OHS Case Coordinator: Carlos Ramirez	T (909) 427-7022
OHS Case Coordinator: Sandra Pettway, LVN	T (909) 427-5100
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

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Otay Mesa Outpatient Medical Center	
4650 Palm Avenue, 2nd Floor	T (619) 662-5006
San Diego, CA 92154-8404	F (619) 662-5060
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN, NCM	T (619) 528-5501
Case Coordinator: Vanessa Phillips	T (619) 662-5081
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6799

Panorama City Medical Center	
13652 Cantara Street, Area 156, North 2 Building, 1st Floor	T (818) 375-2233
Panorama City, CA 91402-5423	F (818) 375-2535
Chief: Taha Ahmad, MD	T (818) 375-3837
Manager: Sanford Jones	T (818) 375-3767 C (661) 753-6719
Case Coordination Supervisor: Anna Akopyan	T (818) 375-3380
RN Case Manager: Mafalda Khashaki, RN	T (818) 815-5812
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6802

Petaluma	
3900 Lakeville Hwy, MOB-2	T (707) 765-3800
Petaluma, CA 94954-6900	F (707) 765-3808
Area Chief: Ofer Eibschutz, MD	T (707) 765-3800 F (707) 765-3808
Area Manager: Randee Allen, PT, OCS	T (415) 444-2018
Case Coordinator: Amanda Williams	T (415) 444-2006 F (415) 444-3185
OHSS Contact: Hasini Perera	T (415) 444-4753

Rancho Bernardo	
17140 Bernardo Center Drive, 2nd Floor	T (858) 451-5265
San Diego, CA 92128	F (858) 451-5153
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN, NCM	T (619) 528-5501
Case Coordinator: Vanessa Phillips	T (619) 662-5081
Billing	T (562) 463-4388 F (877) 672-1956
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Redwood City	
1400 Veterans Blvd, 1st Floor	T (650) 299-4785
Redwood City, CA 94063-2612	F (650) 299-4789
Chief: Arnold Bunyaviroch, MD	T (650) 299-4303
Assistant Chief: Sapan Mody, MD	T (650) 299-6038
Manager: Thomas Duran	T (650) 299-6070
	F (650) 299-4789
Asst Case Manager: Laurie Fernandez	T (650) 299-4785
Case Coordinator: Dorys Weldon	T (650) 299-4785
Case Coordinator: Xenia Gomez	T (650) 299-4785
OHSS Contact: Kristen Romero	T (650) 299-4785
OHSS Contact: Mimi DelRosario	T (650) 299-4785

Richmond	
901 Nevin Ave, MOB 1, 1st Floor, Dept. #107	T (510) 307-1560
Richmond, CA 94801-3143	F (510) 307-2565
Chief: Roman Kownacki, MD	T (510) 307-1560
Administrative Services Manager: Madelaine Gallegos	T (510) 307-2484
	C (510) 418-7887
East Bay Service Director: Meghan Clouse	T (510) 752-7855
	C (510) 406-5778
Case Coordinator / OHSS Contact: Laura Tovar-Paez	T (510) 307-2567

Riverside Medical Center	
10800 Magnolia Ave., MOB-1, 4th Floor, Rm 408	T (951) 353-4322
Riverside, CA 92505-3043	F (877) 515-9832
Chief: Gerald West, MD	T (951) 353-4392
Manager: Chandra Bolton-Charles, LVN	T (951) 353-4213
	C (951) 236-4054
Case Coordination Supervisor: Esther Castillo	T (951) 353-4462
RN Case Manager: VACANT	T (951) 353-4219
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

Rohnert Park	
5900 State Farm Drive	T (707) 206-3091
Rohnert Park, CA 94928-1942	F (707) 206-3093
Chief: Donald Green, MD	T (707) 566-5520
Asst Chief: Konstantin Zaharoff, MD, MPH	T (707) 566-5444
Site Lead Physician: Jerald Gerst, MD	T (707) 206-3091
Area Director: Justin Rosenthal	T (707) 566-5694
	F (707) 566-5523
Site Manager: Gina Smith	T (707) 566-5922
Case Coordinator: Cindy Tucker	T (707) 566-5525
Case Coordinator: Denise McReynolds	T (707) 566-5526
	F (707) 566-5527
OHSS Contact: Gina Smith	T (707) 566-5922

Roseville	
1600 Eureka Rd., Bldg. C, 1st Floor	T (916) 784-4100
Roseville, CA 95661-5134	F (916) 474-6441
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN,BSN,PHN	T (916) 474-6458
	C (916) 580-7536
	F (916) 474-6503
Manager: Karen Nault, RN	T (916) 474-6497
	C (916) 677-6019
Case Manager: Janet Stanger, MS, OHNP	T (916) 474-6502
OHSS Contact: Janet Stanger, MS, OHNP	T (916) 474-6502

Sacramento	
2016 Morse Avenue	T (916) 973-5499
Sacramento, CA 95825-2135	F (916) 973-7739
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN,BSN,PHN	T (916) 474-6458
Manager: Kelly Shaver	T (916) 973-7107
	C (916) 225-1743
Case Manager: Colleen Morgan, RN, BSN, PHN	T (916) 973-7766

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Sand Canyon Medical Offices 6670 Alton Parkway Irvine, CA 92618	T (714) 644-6450 F (877) 515-8942
Chief: Andrew Greenwood	T (714) 644-6468
Manager: Sonia Serrano	T (714) 644-6466
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465
Case Manager: Debbie Lopez	T (949) 932-5870 F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461 F (877) 515-8942
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6798

San Diego Medical Center 4647 Zion Avenue, 1st Floor San Diego, CA 92120-2507	T (619) 528-5062 F (619) 528-6268
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN, NCM	T (619) 528-5501
Case Coordinator: Vanessa Phillips	T (619) 662-5081
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6799

San Francisco 601 Van Ness Avenue, Ste 2008, Opera Plaza, Mezzanine Level San Francisco, CA 94102-3200	T (415) 833-9600 F (415) 833-9650
Chief: Paul Johnson, MD	T (415) 833-9611
Manager: Tracy Goins	T (415) 833-9699
Case Manager: Beatrice Ceccato, RN, CCM	T (415) 833-9617
OHSS Contact: Editha Duenas	T (415) 833-9688 F (415) 833-9677

San Francisco/Mission Bay 1600 Owens Street San Francisco, CA 94158	T (415) 833-9600 F (415) 833-9650
Chief: Paul Johnson, MD	T (415) 833-9611
Manager: Tracy Goins	T (415) 833-9699
Case Manager: Beatrice Ceccato, RN, CCM	T (415) 833-9617
OHSS: No Services Offered	

San Jose 275 Hospital Pkwy, 5th Floor San Jose, CA 95119-1102	T (408) 972-6800 F (408) 972-6117
Chief: Lavanya Kailar, MD, MPH	T (408) 972-6800
Manager: Sheryl Post, RN, BSN	T (408) 972-6761
Case Manager: Denise Fritz, RN	T (408) 363-4824
Case Coordinator: Rachel Talaugon	T (408) 972-7755
Occ Med: Work Status Line	T (408) 972-6333
OHSS Contact: David Peregrino, LVN	T (408) 972-6812

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San Marcos Outpatient Medical Center	
400 Craven Road	T (760) 510-5350
San Marcos, CA 92078-4201	F (760) 510-5509
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN, NCM	T (619) 528-5501
Case Coordinator: Vanessa Phillips	T (619) 662-5081
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6799

San Rafael	
99 Montecillo Road, MOB-2	T (415) 444-2900
San Rafael, CA 94903-3308	F (415) 444-2899
Area Chief: Ofer Eibschutz, MD	T (415) 444-2437 F (415) 444-2899
Area Manager: Randee Allen, PT, OCS	T (415) 444-2018
Case Coordinator: Amanda Williams	T (415) 444-2006 F (415) 444-3185
OHSS Contact: Hasini Perera	T (415) 444-4753

Santa Clara/Cupertino	
10050 N. Wolfe Rd., Ste SW1-190	T (408) 236-6160
Cupertino, CA 95014-2595	F (408) 236-6152
Chief: Jin Kim, MD	T (408) 236-6160
Manager: Nova Despaigne, MPA	T (408) 236-6151
Case Manager: Gladys Tapiz-Paragas, RN	T (408) 236-6126
Case Coordinator: Debbie Allen	T (408) 236-6158
OHSS Contact: Nova Despaigne, MPA	T (408) 236-6151

Santa Rosa	
3975 Old Redwood Highway, MOB-5, Suite 152	T (707) 566-5555 OCC
Santa Rosa, CA 95403-2149	T2 (707) 566-5550 OHS F (707) 566-5517 OCC (707) 566-5536 OHS
Chief: Donald Green, MD	T (707) 566-5520
Asst Chief: Konstantin Zaharoff, MD, MPH	T (707) 566-5444 P (707) 566-5526
Area Director: Justin Rosenthal	T (707) 566-5694 F (707) 566-5523
Site Manager: Gina Smith	T (707) 566-5922 P (707) 566-5444
Case Coordinator: Denise McReynolds	T (707) 566-5526 F (707) 566-5527
Case Coordinator: Cindy Tucker	T (707) 566-5525 F (707) 566-5527
General Case Coordinator: Contact Coordinator Line	T (707) 566-5949
OHSS Contact: Gina Smith	T (707) 566-5922 F (707) 566-5536

South Sacramento	
6600 Bruceville Road, Bldg 3, 2nd Floor	T (916) 688-2005
Sacramento, CA 95823-3045	F (916) 688-2964
Chief: Ronald Whitmore, MD	T (916) 688-2313 F (916) 688-2964
Manager: Marion Boccia, RN	T (916) 627-7754 C (916) 204-1854
Case Manager: Glenda Garcia - Bongcaron, RN	T (916) 688-2462
OHSS Contact: Marion Boccia, RN	T (916) 627-7754 C (916) 204-1854

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South San Francisco / Bayhill	
801 Traeger Avenue, 2nd Floor	T (650) 742-7110
San Bruno, CA 94066-3045	F (650) 742-5961
Chief: Lisa Key, MD	T (650) 742-7110
Director: Trudy Thomas	T (650) 742-7171
Manager: Betty Rodriguez	T (650) 742-5940
	F (650) 742-7230
Case Coordinator: Caren Yanez	T (650) 742-5964
OHSS Contact: Neil M Nelson	T (650) 742-7134

Stockdale Medical Offices	
3501 Stockdale Highway	T (661) 398-3813
Bakersfield, CA 93309-2150	F (661) 398-5052
Chief: Chang Na, MD	T (661) 398-3624
Manager: Julie McGrath	T (661) 398-5093
	C (661) 810-9559
Case Coordinator: Pauline Williams	T (661) 398-5038
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6802

Stockton	
7373 West Lane, 1st Floor	T (209) 476-3694
Stockton, CA 95210-3377	F (209) 476-3355
Area Chief: Zhong Ling, MD, PhD, MPH	T (209) 476-5431
Area Director: Scott Harris, MS, MPT, MBA	T (209) 476-5644
Area Manager: Susan Velasquez	T (209) 476-5644
	C (209) 740-5709
Case Manager: Kimberly Pollock	T (209) 476-3431
Case Coordinator: Dorothy Bechthold	T (209) 476-3942
OHSS Contact: Scott Harris, MS, MPT, MBA	T (209) 476-5644
	C (209) 679-1669

Vacaville	
1 Quality Drive, MOB-A	T (707) 624-2480
Vacaville, CA 95688-9430	F (707) 624-2481
Area Chief: Zilue Tang, MD	T (707) 651-2853
Site Lead Physician: Brian Knapp, MD	T (707) 624-2482
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Angelica Garcia	T (707) 624-2441
Case Coordinator: Lydia Higgins, LVN, NCC	T (707) 624-2483
	F (707) 624-2481
OHSS Contact: Yacil Nunez, COHT	T (707) 624-2480
OHSS Contact: Jacqueline Candido, COHT	T (707) 624-2478

Vallejo	
975 Sereno Drive, Hall H	T (707) 651-1370
Vallejo, CA 94589-2441	F (707) 651-2955
Area Chief: Zilue Tang, MD	T (707) 651-2853
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Larry Macaraeg, LVN	T (707) 651-2951
Case Coordinator: Marissa Byrne, MA	T (707) 651-2956
	F (707) 651-2955
OHSS Contact: Jennifer Munoz, COHT Lead	T (707) 651-4673
OHSS Contact: Ricardo Pedraza, On Call COHT	T (707) 525-5541

WCR/Park Shadelands	
320 Lennon Lane, Lassen Bldg, 2nd Floor	T (925) 906-2060
Walnut Creek, CA 94598-2419	F (925) 906-2468
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Paige Ellis	T (925) 906-2478
Case Coordinator: Daniela Fonseca	T (925) 906-2328
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Paige Ellis	T (925) 906-2478

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West Los Angeles Medical Center
5971 Venice Blvd., 4th Floor T (310) 202-3030
Los Angeles, CA 90034-1713 F (877) 516-0101

Chief: Mark Goldstein, MD T (323) 857-3183

Manager: Angelica Velasco T (323) 857-2977

F (877) 516-0101

Case Coordination Supervisor: Adrienne Ross T (323) 648-1201

P (323) 857-2500 x2374

RN Case Manager: Elma Bondanelli, RN T (323) 857-2374

Case Coordinator: April Franklin T (310) 419-3436

Billing T (562) 463-4388

F (877) 672-1956

Report Coordination & RFA T (844) 789-0172

F (855) 902-6797

Woodland Hills Medical Center
5601 De Soto Ave., Northside MOB, Entrance #10, T (818) 719-3006
1st Floor
Woodland Hills, CA 91367-6701 F (818) 719-2229

Chief: Barbara Scott, MD T (818) 719-2313

Manager: Paula Hunt T (818) 719-2059

P (818) 250-1294

Case Coordination Supervisor: Irene Flores T (818) 719-4932

RN Case Manager: Karen Rhoads, RN, BSN, CCM T (818) 719-3371

Billing T (562) 463-4388

F (877) 672-1956

Report Coordination & RFA T (844) 789-0172

F (855) 902-6802

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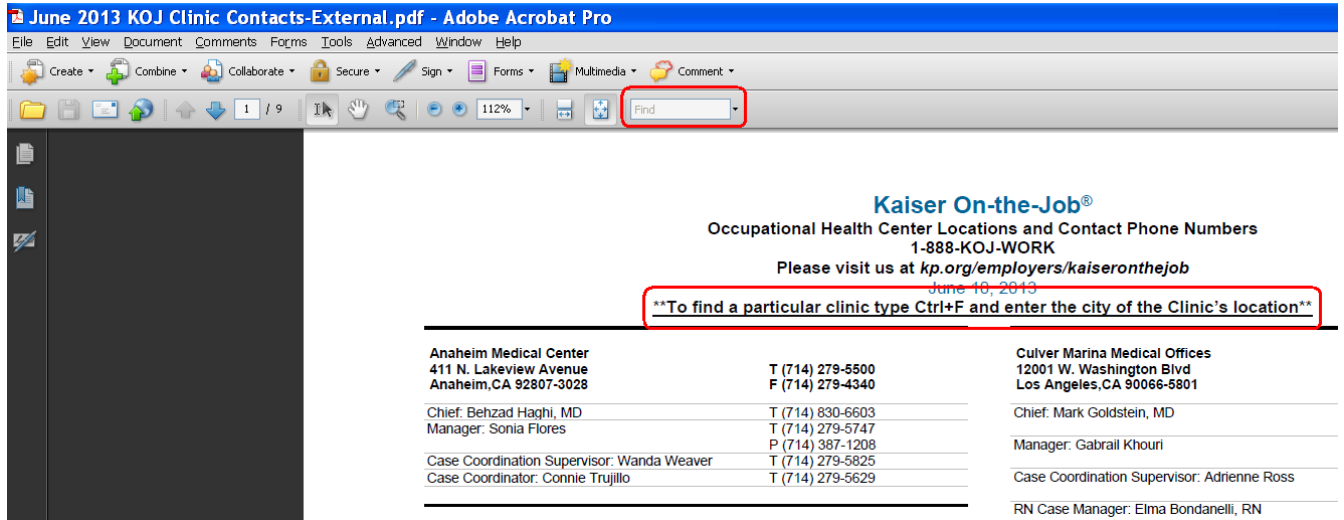
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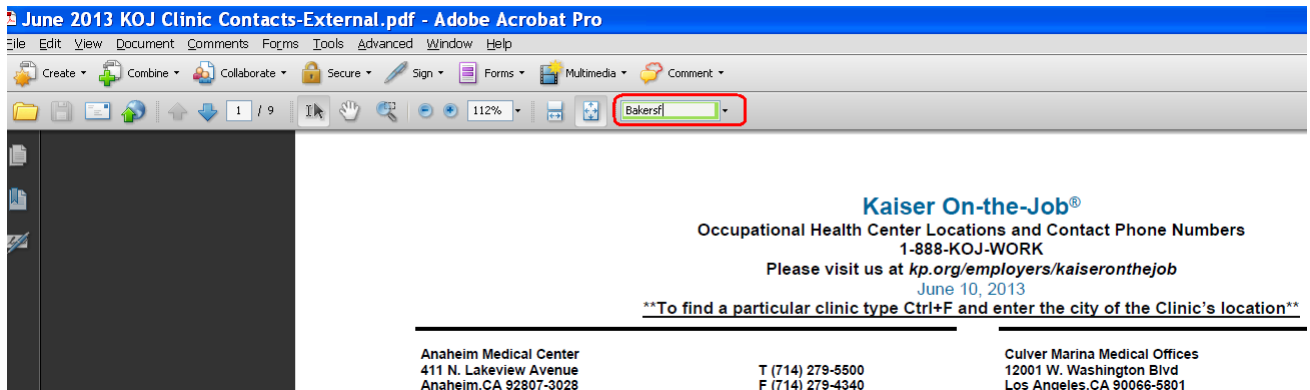
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Anaheim Medical Center 411 N. Lakeview Avenue Anaheim, CA 92807-3028	T (714) 279-5500 F (714) 279-4340	Culver Marina Medical Offices 12001 W. Washington Blvd Los Angeles, CA 90066-5801
Chief: Behzad Haghi, MD Manager: Sonia Flores	T (714) 830-6603 T (714) 279-5747 P (714) 387-1208	Chief: Mark Goldstein, MD Manager: Gabrail Khouri
Case Coordination Supervisor: Wanda Weaver Case Coordinator: Connie Trujillo	T (714) 279-5825 T (714) 279-5629	Case Coordination Supervisor: Adrienne Ross RN Case Manager: Elma Bondanelli, RN



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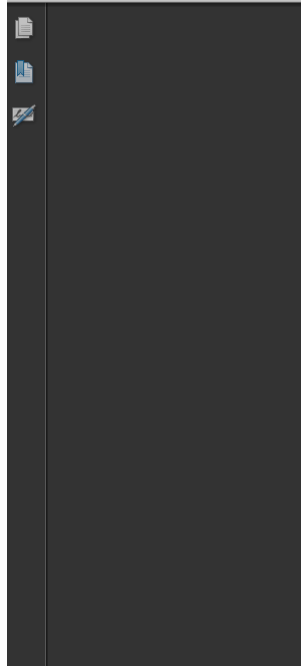
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Anaheim Medical Center 411 N. Lakeview Avenue Anaheim, CA 92807-3028	T (714) 279-5500 F (714) 279-4340	Culver Marina Medical Offices 12001 W. Washington Blvd Los Angeles, CA 90066-5801
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South Sacramento
6600 Bruceville Road, Bldg 3, 2nd Floor T (916) 688-2005
Sacramento, CA 95823-3045 F (916) 688-2964

Chief: Ronald Whitmore, MD T (916) 688-2313
F (916) 688-2964
Manager: Michele Fontanilla, RN T (916) 688-6108
Case Manager: Glenda Garcia - Bongcaron, RN T (916) 688-2462
OHSS Contact: Michele Fontanilla, RN T (916) 688-6108

South San Francisco / Bayhill
801 Traeger Avenue, Suite 212, 2nd Floor T (650) 742-7110
San Bruno, CA 94066-3045 F (650) 742-2839

Chief: Lisa Key, MD T (650) 742-7110
Director: Laurel Ullrich T (650) 742-7167
Manager: Betty Rodriguez T (650) 742-2648
F (650) 742-7230
Case Coordinator: Caren Yanez T (650) 742-2457
OHSS Contact: Vacant T (650) 742-7113

Stockdale Medical Offices
3501 Stockdale Highway T (661) 398-3813
Bakersfield, CA 93309-2150 F (661) 398-5052

Chief: Kathryn Mason, MD T (661) 398-3806

Stockton
7373 West Lane, 1st Floor
Stockton, CA 95210-3377

Area Chief: Zhong Ling, MD, PhD, MPH
Area Director: Scott Harris, MS, MPT, MBA

Case Coordinator: Dorothy Bechtold
OHSS Contact: Scott Harris, MS, MPT, MBA

Vacaville
1 Quality Drive, MOB-A
Vacaville, CA 95688-9430

Area Chief: Zilue Tang, MD
Site Lead Physician: Samuel J. Brown, MD
Area Manager: Carol Hodges, RN
Case Coordinator: Lydia Higgins, LVN
OHSS Contact: Marisol Amendariz, MA, COHT

Vallejo
975 Sereno Drive, Wing H
Vallejo, CA 94589-2441