

## QUICK REFERENCE WORKERS' COMPENSATION GUIDE

Workers' Compensation is a State program, based on the California Labor Code, which provides all employees in California with medical treatment and compensation payments for work-related injuries. The following is a quick reference guide to be used by City supervisors faced with a work-related employee injury.

**NOTE: If the employee's injuries appear to be critical, dial 911 immediately.**

**If urgent medical treatment is required, the employee should be taken to the nearest hospital emergency room.**

1. If the injury is **not** a medical emergency, and only requires first aid, provide first aid to the employee using the workplace first aid kit.
2. First aid only injuries do not have to be reported to Workers' Compensation Division (WCD). Instead complete and maintain an "Employer's Report of Injury," Form 5020, and an Accident Investigation Form documenting the injury.
3. If the injury requires further medical treatment, direct the employee to one of the City's First Care Panel Facilities using the links below:
  - a. Kaiser On-The-Job: (888) KOJ-WORK or (888) 565-9675 or See attached list.
  - b. US Health Works: (877) 678-4612 or <http://www.ushealthworks.com/Medical-Center/California.html>
4. If the employee states they have a pre-designated physician, contact WCD at (213) 473-3400 to verify.
5. Within 24-hours of the report of the injury, provide the employee with a "Workers' Compensation Claim Form," (DWC 1). For an online copy of the form, please see: <http://cityforms.ci.la.ca.us/urldisplay.cfm?id=486>.
6. Complete the "Employer's Report of Injury," (Form 5020), and the Accident Investigation Forms located on the Workers' Compensation website, under "How to Report On-The-Job Injuries" at <http://cityforms.ci.la.ca.us/urldisplay.cfm?id=584>. . An alternative entry method for Form 5020 is available in iVOS; under the File Menu – Access new WC Incident-ACORD.
7. As soon as possible, but no later than 24 hours from knowledge, report the injury to the City's WCD via phone at (213) 473-3400, via fax at (213) 473-3333 or 3334, or via email at [per.wcddiv@lacity.org](mailto:per.wcddiv@lacity.org).
8. Forward the original copy of the Form 5020, the Accident Investigation Forms and the completed and signed DWC1 to WCD at 700 East Temple Street, Room 210, Los Angeles, CA 90012, Mail Stop 391, by fax at (213) 473-3333, or via email at [per.wcddiv@lacity.org](mailto:per.wcddiv@lacity.org). If the 5020 was completed in iVOS, only forward the completed claim form, DWC1 and the Accident Investigations Forms. If you do not have the completed DWC1, forward the 5020 and other forms, followed by the DWC1 upon receipt.
9. Work-related injuries for LAFD employees should be reported to the Department's Medical Liaison Unit at (213) 202-3440; for LAPD employees to the Department's Medical Liaison Section at [MedicalLiaison@lapd.lacity.org](mailto:MedicalLiaison@lapd.lacity.org) or for general LAPD information, (213) 486-4600, instead of WCD.
10. Contact WCD (213) 473-3400, via email at [per.wcddiv@lacity.org](mailto:per.wcddiv@lacity.org), or by mail at 700 East Temple Street, Room 210, Los Angeles, CA 90012, Mail Stop 391, if you have any further questions.
11. See Supervisor's Guide for additional information <http://per.ci.la.ca.us/guide/SupGuide.pdf>.

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June 6, 2017

**\*\*TO FIND A PARTICULAR CLINIC, TYPE Ctrl+F and ENTER THE CITY OF THE CLINIC'S LOCATION\*\***

<b>Anaheim Medical Center</b>	
<b>3460 E. La Palma Ave, Building 1</b>	<b>T (714) 644-6450</b>
<b>Anaheim, CA 92806</b>	<b>F (877) 515-8942</b>
Chief: Andrew Greenwood, MD	T (714) 644-6468
Manager: Sonia Serrano	T (714) 644-6466
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465
Case Manager: Debbie Lopez	T (949) 932-5870
	F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461
	F (877) 515-8942
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6798

<b>Antioch</b>	
<b>4501 Sand Creek Rd., 3rd Floor, Sand Creek Bldg</b>	<b>T (925) 813-3770</b>
<b>Antioch, CA 94513-8687</b>	<b>F (925) 813-3771</b>
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Eduardo Perez	T (925) 813-3779
	F (925) 813-3802
Case Coordinator: Julianne Rostran	T (925) 813-3793
	F (877) 864-1334
Authorization Fax	F (877) 864-1334

<b>Carson Medical Offices</b>	
<b>18600 South Figueroa St, 1st Floor</b>	<b>T (310) 527-5600</b>
<b>Gardena, CA 90248</b>	<b>F (310) 527-5632</b>
Chief: Jin Xiao, MD	T (310) 527-5600
Manager: Emma Sanchez	T (310) 527-5615
RN Case Manager: Melissa Grijalva	T (310) 527-5631
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

<b>Cerritos Medical Offices</b>	
<b>10820 183rd Street, 2nd Floor</b>	<b>T (562) 657-2200</b>
<b>Cerritos, CA 90703</b>	<b>F (562) 657-4319</b>
Chief: Sangarapil Manoharan, MD	T (562) 657-4344
Manager: Michael Haskell	T (562) 657-4340
Supervisor: VACANT	
RN Case Manager: Ronda Steig, RN	T (562) 657-4343
Case Coordinator: Lorraine Ward	T (562) 653-5123
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

<b>Crossroads Medical Offices</b>	
<b>12801 Crossroads Parkway South</b>	<b>T (562) 463-4357</b>
<b>City Of Industry, CA 91746-3502</b>	<b>F (562) 463-4343</b>
Chief: Duc Ngo, MD	T (562) 463-4332
Manager: Jennifer Sanchez	T (562) 463-4339
RN Case Manager: Sharon McCutcheon, RN	T (562) 463-4327
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
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<b>Culver Marina Medical Offices</b>	
<b>12001 W. Washington Blvd</b>	<b>T (310) 202-3030</b>
<b>Los Angeles, CA 90066-5801</b>	<b>F (877) 516-0101</b>
Chief: Mark Goldstein, MD	T (323) 857-3183
Manager: Angelica Velasco	T (323) 857-2977
Case Coordination Supervisor: Adrienne Ross	T (323) 648-1201
	P (323) 857-2500 x2374
RN Case Manager: Elma Bondanelli, RN	T (323) 857-2374
Case Coordinator: April Franklin	T (310) 419-3436
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

<b>Downtown Hope Street Medical Offices</b>	
<b>333 S. Hope Street, Suite C130, Concourse Level</b>	<b>T (323) 783-6621</b>
<b>Los Angeles, CA 90071</b>	<b>F (877) 515-8038</b>
Chief: Julie Fuller, MD	T (323) 783-1466
	P (323) 699-1738
Manager: John Guardian	T (323) 783-4385
	P (323) 699-1343
Case Coordination Supervisor: Dorothy Jackson	T (213) 217-2926
	P (323) 699-2267
RN Case Manager: VACANT	
Case Coordinator: Hector Lohaiza	T (323) 783-5124
	P (323) 279-0969
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

<b>Folsom</b>	
<b>2155 Iron Point Road, 2nd Floor</b>	<b>T (916) 817-5660</b>
<b>Folsom, CA 95630-8707</b>	<b>F (916) 817-5665</b>
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN, BSN, PHN	T (916) 474-6458
Manager: Karen Nault, RN	T (916) 474-6497
	C (916) 677-6019
Case Manager: Kristi Cooney, RN, BSN, COHN-S	T (916) 817-5683
	F (916) 817-5682

<b>Fontana Medical Center</b>	
<b>9985 Sierra Avenue, MOB-3, Basement</b>	<b>T (909) 427-3917</b>
<b>Fontana, CA 92335-6720</b>	<b>F (909) 427-5158</b>
Chief: Laurie Hemsley, MD	T (909) 427-3917
Manager: David Khoo	T (909) 427-7002
	P (909) 876-3691
Case Coordination Supervisor: Jacquie Angle	T (909) 427-2480
	P (909) 209-0250
OHS Case Coordinator: Carlos Ramirez	T (909) 427-7022
OHS Case Coordinator: Sandra Pettway, LVN	T (909) 427-5100
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6796

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<b>Fremont</b>	
<b>39400 Paseo Padre Pkwy, Mission Bldg</b>	<b>T (510) 248-3015</b>
<b>Fremont, CA 94538-2310</b>	<b>F (510) 248-3212</b>
Area Chief: Charlene Niizawa, MD	T (510) 248-3860
Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
Site Supervisor: Marie Valentine	T (510) 248-3963
Clinic R.N.: Anthony Dysico, RN, NP	T (510) 248-3254
Case Coordinator: Gemma Hill	T (510) 248-3724
Orthopedic Case Coordinator: Christina Souza	T (510) 675-4303
	F (510) 675-3448
OH&SS Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
OHSS Contact: Marie Valentine	T (510) 248-3963
	F (510) 248-3212

<b>Fresno</b>	
<b>7300 North Fresno St, Oak 1 Bldg</b>	<b>T (559) 448-4886</b>
<b>Fresno, CA 93720-2941</b>	<b>F (559) 448-4406</b>
Chief: Shahzad Jahromi, MD	T (559) 448-4303
	C (559) 999-6238
Manager: Suzanne Hollins	T (559) 448-3121
	C (559) 797-7271
Occ Med & EHS RN Supervisor: Anna Benedictos	T (559) 448-4351
Case Coordinator: Sandy Avila, (Last Name N-Z)	T (559) 448-5791
Case Coordinator: Eunice Gutierrez, (Last Name G-M)	T (559) 448-5187
Case Coordinator: Shianne Garcia, (Last Name A-F)	T (559) 448-4741
Work Status Line: Work Status Line	T (559) 448-4341
OHSS Contact: Norma Alvarado	T (559) 448-4854
EMPLOYERS' DEDICATED PHONE LINE	T (559) 448-4854

<b>Garden Medical Offices</b>	
<b>9353 E. Imperial Hwy., 3rd Floor</b>	<b>T (562) 657-2200</b>
<b>Downey, CA 90242-2814</b>	<b>F (562) 657-4319</b>
Chief: Sang Manoharan, MD	T (562) 657-4344
	C (714) 306-2322
	P (562) 272-6002
Manager: Michael Haskell	T (562) 657-4340
	C (562) 787-2894
RN Case Manager: Ronda Steig, RN	T (562) 657-4343
Case Coordinator: Lorraine Ward	T (562) 653-5123
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6801

<b>Harbor-MacArthur Medical Offices</b>	
<b>3401 South Harbor Blvd</b>	<b>T (714) 644-6450</b>
<b>Santa Ana, CA 92704-7933</b>	<b>F (877) 515-8942</b>
Chief: Andrew Greenwood, MD	T (714) 644-6468
Manager: Sonia Serrano	T (714) 644-6466
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465
Case Manager: Debbie Lopez	T (949) 932-5870
	F (877) 515-8942
Case Coordinator: Connie Trujillo	T (714) 644-6461
	F (877) 515-8942
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<b>Hayward / Union City</b>	
<b>3553 Whipple Road, Bldg B</b>	<b>T (510) 675-4807</b>
<b>Union City, CA 94587-1507</b>	<b>F (510) 675-3448</b>
Area Chief: Charlene Niizawa, MD	T (510) 675-3213
Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
Site Supervisor: Marie Valentine	T (510) 248-3963
Clinic R.N.: Erma Trias, RN, NP	T (510) 454-4563
Case Coordinator For Dr. Acharya: Elena Villanueva	T (510) 675-4842
Case Coordinator For Dr. Melgar: Faith Trinidad	T (510) 675-3434
Case Coordinator For Dr. Niizawa & Dr. Sumetanon: Shyama Madhukansh	T (510) 675-4905
Orthopedic Case Coordinator: Christina Souza	T (510) 675-4303
	F (510) 675-3448
OH&SS Manager: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
OHSS Contact: Noemi Vengco, RN	T (510) 675-3013
	F (510) 675-3450
<b>Inglewood Medical Offices</b>	
<b>110 N. La Brea Avenue, 3rd Floor</b>	<b>T (310) 202-3030</b>
<b>Inglewood, CA 90301-1712</b>	<b>F (877) 516-0101</b>
Chief: Mark Goldstein, MD	T (323) 857-3183
Manager: Angelica Velasco	T (323) 857-2977
Case Coordination Supervisor: Adrienne Ross	T (323) 648-1201
	P (323) 857-2500 x2374
RN Case Manager: Elma Bondanelli, RN	T (323) 857-2374
Case Coordinator: April Franklin	T (310) 419-3436
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6797

<b>Lancaster Medical Offices</b>	
<b>43112 N. 15th Street West, West Building</b>	<b>T (661) 726-2262</b>
<b>Lancaster, CA 93534-6219</b>	<b>F (661) 726-2495</b>
Chief: Katayoon Shahrokh, MD	T (661) 723-2694
Manager: Sanford Jones	T (661) 726-2106
	C (661) 753-6719
Supervisor: Liz Lantos	T (661) 726-2383
RN Case Manager: Mafalda Khashaki, RN	T (661) 726-2616
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6802
<b>Livermore</b>	
<b>3000 Las Positas Road, 2nd Floor</b>	<b>T (925) 243-4880</b>
<b>Livermore, CA 94551-9627</b>	<b>F (925) 243-4889</b>
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Enrique (Henry) Duarte	T (925) 243-4882
	F (925) 243-4890
Case Coordinator: Karen Hoppa	T (925) 243-4887
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Enrique (Henry) Duarte	T (925) 243-4882
	F (925) 243-4890

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**Los Angeles Medical Center**  
1526 North Edgemont Street, 1st Floor  
Los Angeles, CA 90027-5260

T (323) 783-6621  
F (877) 515-8038

Chief: Julie Fuller, MD T (323) 783-1466  
P (323) 699-1738  
Manager: John Guardian T (323) 783-4385  
P (323) 699-1343  
Case Coordination Supervisor: Dorothy Jackson T (323) 783-3820  
P (323) 699-2267

RN Case Manager: VACANT  
Case Coordinator: Hector Lohaiza T (323) 783-5124  
P (323) 279-0969

Billing T (562) 463-4388  
F (877) 672-1956

Report Coordination & RFA T (844) 789-0172  
F (855) 902-6797

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**Manteca**  
1779 W. Yosemite Avenue, Suite 202  
Manteca, CA 95337-5130

T (209) 825-3531  
F (209) 825-2475

Area Chief: Zhong Ling, MD, PhD, MPH T (209) 476-5431  
Site Lead Physician: Zhiqiang Chen, MD T (209) 824-5059  
Area Director: Scott Harris, MS, MPT, MBA T (209) 476-5644

Area Manager: VACANT  
Case Coordinator: Shelley Murray T (209) 825-2404  
OHSS Contact: Scott Harris, MS, MPT, MBA T (209) 476-5644

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**Martinez**  
200 Muir Road, Hacienda Bldg, 1st Floor  
Martinez, CA 94553-4614

T (925) 313-0301  
F (925) 313-4747

Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM T (925) 813-3788  
Area Manager: Penelope Tackitt T (925) 813-3785  
Site Manager: Dee Ellington T (925) 313-4725  
Case Coordinator: Karen Hoppa T (925) 243-4887  
F (877) 864-1334

Authorization Fax F (877) 864-1334  
OHSS Contact: VACANT

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**Modesto**  
4601 Dale Road, 4th Floor  
Modesto, CA 95356-8627

T (209) 735-4100  
F (209) 735-4109

Area Chief: Zhong Ling, MD, PhD, MPH T (209) 476-3115  
Site Lead Physician: Amanpreet Dhillon, MD T (209) 735-4100

Area Director: Scott Harris, MS, MPT, MBA T (209) 476-5644  
Area Manager: VACANT  
Case Coordinator: Dorothy Bechthold T (209) 476-3942  
Case Coordinator: Shelley Murray T (209) 825-2404  
OHSS Contact: Scott Harris, MS, MPT, MBA T (209) 476-5644

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**Moreno Valley Heacock Medical Offices**  
12815 Heacock St., 1st Floor, Room 106  
Moreno Valley, CA 92553

T (951) 353-4322  
F (951) 601-6109

Chief: Gerald West, MD T (951) 353-4322  
Manager: Chandra Bolton-Charles T (951) 353-4213  
Case Coordination Supervisor: Esther Castillo T (951) 353-4462  
Supervisor: VACANT

Case Manager: Michelle Walden-Brown T (951) 353-4219  
Billing T (562) 463-4388  
F (877) 672-1956

Report Coordination & RFA T (844) 789-0172  
F (855) 902-6796

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<b>Napa</b>	
<b>3285 Claremont Way, 2nd Floor</b>	<b>T (707) 258-4907</b>
<b>Napa, CA 94558-3313</b>	<b>F (707) 258-4908</b>
Area Chief: Zilue Tang, MD	T (707) 651-2853
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Lindsay Orozco, Sr COHT	T (707) 258-4907 Patient Line Opt 2>5
Case Coordinator: Lindsay Orozco, Sr COHT	T (707) 258-4910 Employer Line
OHSS Contact: Kerrie Brown, COHT	T (707) 258-4907

<b>Oakland</b>	
<b>3701 Broadway, 5th Floor, Suite 501</b>	<b>T (510) 752-1244</b>
<b>Oakland, CA 94611-5640</b>	<b>F (510) 752-6244</b>
Area Chief: Steven Wiesner, MD	T (510) 752-7792
Administrative Supervisor: Nyasha Harris	T (510) 752-2501 C (510) 846-0356
East Bay Service Director: Meghan Clouse, MPH	T (510) 752-7855 C (510) 406-5778 F (510) 752-4035
Service Unit Manager: Patricia Murphy, LVN	T (510) 752-2699 C (510) 301-4083 F (510) 752-7115
Case Coordinator: Sylvia Louie	T (510) 752-6247
Case Coordinator: Amy East	T (510) 752-7126
Case Coordinator: Rene Henry	T (510) 752-2700
Case Coordinator: Keyanna Smith	T (510) 752-6118
For OHSS: Contact Nurse Line	T (510) 752-1559 C (510) 846-0356 F (510) 752-6244

<b>Ontario Medical Center</b>	
<b>2295 South Vineyard Ave., MOB-A, 4th Flr, Suite 404</b>	<b>T (909) 427-3917</b>
<b>Ontario, CA 91761</b>	<b>F (909) 427-5158</b>
Chief: Laura Hemsley, MD	T (909) 427-3917
Manager: David Khoo	T (909) 427-7002 P (909) 876-3691
Case Coordination Supervisor: Jacquie Angle	T (909) 427-2480 P (909) 209-0250
OHS Case Coordinator: Carlos Ramirez	T (909) 427-7022
OHS Case Coordinator: Sandra Pettway, LVN	T (909) 427-5100
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6796

<b>Otay Mesa Outpatient Medical Center</b>	
<b>4650 Palm Avenue, 2nd Floor</b>	<b>T (619) 662-5006</b>
<b>San Diego, CA 92154-8404</b>	<b>F (619) 662-5060</b>
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501
Case Coordinator: Vanessa Phillips	T (619) 528-5081
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6796

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---

**Panorama City Medical Center**  
**13652 Cantara Street, Area 156, North 2 Building,** T (818) 375-2233  
**1st Floor**  
**Panorama City, CA 91402-5423** F (818) 375-2535

---

Chief: Taha Ahmad, MD T (818) 375-3837  
 Manager: Sanford Jones T (818) 375-3767  
 C (661) 753-6719

---

Case Coordination Supervisor: Anna Akopyan T (818) 375-3380  
 RN Case Manager: Mafalda Khashaki, RN T (818) 815-5618

---

Billing T (562) 463-4388  
 F (877) 672-1956

---

Report Coordination & RFA T (844) 789-0172  
 F (855) 902-6802

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**Petaluma**  
**3900 Lakeville Hwy, MOB-2** T (707) 765-3800  
**Petaluma, CA 94954-6900** F (707) 765-3808

---

Area Chief: Ofer Eibschutz, MD T (707) 765-3800  
 F (707) 765-3808

---

Area Manager: Randee Allen, PT, OCS T (415) 444-2018  
 Case Coordinator: Amanda Williams T (415) 444-2006  
 F (415) 444-3185

---

OHSS Contact: Hasini Perera T (415) 444-4753

---



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**Rancho Bernardo**  
**17140 Bernardo Center Drive, 2nd Floor** T (858) 451-5265  
**San Diego, CA 92128** F (858) 451-5153

---

Chief: Thomas Wang, MD T (619) 528-3761  
 P (619) 682-6169

---

Asst Dept Admin: Sandie Weekes T (619) 662-5008  
 Manager: Abel Lopez T (619) 528-6180

---

Case Coordination Supervisor: Bea Altamar T (619) 528-6179  
 F (619) 528-6268

---

RN Case Manager: Cynthia Mishler, RN T (619) 662-5501  
 Case Coordinator: Vanessa Phillips T (619) 528-5081

---

Billing T (562) 463-4388  
 F (877) 672-1956

---

Report Coordination & RFA T (844) 789-0172  
 F (855) 902-6799

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**Redwood City**  
**1400 Veterans Blvd, 1st Floor** T (650) 299-4785  
**Redwood City, CA 94063-2612** F (650) 299-4789

---

Chief: Arnold Bunyaviroch, MD T (650) 299-4303  
 Assistant Chief: Sapan Mody, MD T (650) 299-6038

---

Manager: Thomas Duran T (650) 299-6070  
 F (650) 299-4789

---

Case Management Supervisor: Rosaura Carlos T (650) 299-4775  
 Asst Case Manager: Laurie Fernandez T (650) 299-4785

---

Case Coordinator: Dorys Weldon T (650) 299-4785  
 Case Coordinator: Xenia Gomez T (650) 299-4785

---

OHSS Contact: Kristen Romero T (650) 299-4785  
 OHSS Contact: Mimi DelRosario T (650) 299-4785

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<b>Richmond</b> 901 Nevin Ave, MOB 1, 1st Floor, Dept. #107 Richmond,CA 94801-3143	T (510) 307-1560 F (510) 307-2565
Chief: Roman Kownacki, MD	T (510) 307-1560
Administrative Services Manager: Madelaine Gallegos	T (510) 307-2484 C (510) 418-7887
East Bay Service Director: Meghan Clouse	T (510) 752-7855 C (510) 406-5778
Case Coordinator / OHSS Contact: Laura Tovar-Paez	T (510) 307-2567

<b>Riverside Medical Center</b> 10800 Magnolia Ave., MOB-1, 4th Floor, Rm 408 Riverside,CA 92505-3043	T (951) 353-4322 F (877) 515-9832
Chief: Gerald West, MD	T (951) 353-4392
Manager: Chandra Bolton-Charles, LVN	T (951) 353-4213 P (951) 774-7434
Case Coordination Supervisor: Esther Castillo	T (951) 353-4462
Case Coordinator: Michelle Walden-Brown	T (951) 353-4219
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6796

<b>Rohnert Park</b> 5900 State Farm Drive Rohnert Park,CA 94928-1942	T (707) 206-3091 F (707) 206-3093
Chief: Donald Green, MD	T (707) 566-5520
Asst Chief: Konstantin Zaharoff, MD, MPH	T (707) 566-5444
Site Lead Physician: Jerald Gerst, MD	T (707) 206-3091
Area Director: Justin Rosenthal	T (707) 566-5694 F (707) 566-5523
Site Manager: Gina Smith	T (707) 566-5922
Case Coordinator: Cindy Tucker	T (707) 566-5525
Case Coordinator: Denise McReynolds	T (707) 566-5526 F (707) 566-5527
OHSS Contact: Gina Smith	T (707) 566-5922

<b>Roseville</b> 1600 Eureka Rd., Bldg. C, 1st Floor Roseville,CA 95661-5134	T (916) 784-4100 F (916) 474-6441
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN,BSN,PHN	T (916) 474-6458 C (916) 580-7536 F (916) 474-6503
Manager: Karen Nault, RN	T (916) 474-6497 C (916) 677-6019
Case Manager: Janet Stanger, MS, OHNP	T (916) 474-6502
OHSS Contact: Janet Stanger, MS, OHNP	T (916) 474-6502

<b>Sacramento</b> 2016 Morse Avenue Sacramento,CA 95825-2135	T (916) 973-5499 F (916) 973-7739
Area Chief: Stella Dao, MD	T (916) 817-5679
Area Director: Tracy Wilson, RN,BSN,PHN	T (916) 474-6458
Unit Manager: Marion Boccia	T (916) 627-7754
Case Manager: Colleen Morgan, RN, BSN, PHN	T (916) 973-7766

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<b>Sand Canyon Medical Offices</b>		<b>San Francisco</b>	
<b>6670 Alton Parkway</b>	<b>T (714) 644-6450</b>	<b>601 Van Ness Avenue, Ste 2008, Opera Plaza,</b>	<b>T (415) 833-9600</b>
<b>Irvine,CA 92618</b>	<b>F (877) 515-8942</b>	<b>Mezzanine Level</b>	
		<b>San Francisco,CA 94102-3200</b>	<b>F (415) 833-9650</b>
Chief: Andrew Greenwood	T (714) 644-6468	Chief: Paul Johnson, MD	T (415) 833-9611
Manager: Sonia Serrano	T (714) 644-6466	Manager: Tracy Goins	T (415) 833-9699
Case Coordination Supervisor: Wanda Weaver	T (714) 644-6465	Case Manager: Beatrice Ceccato, RN, CCM	T (415) 833-9617
Case Manager: Debbie Lopez	T (949) 932-5870	OHSS Contact: VACANT	T (415) 833-9600
	F (877) 515-8942		
Case Coordinator: Connie Trujillo	T (714) 644-6461		
	F (877) 515-8942		
Billing	T (562) 463-4388		
	F (877) 672-1956		
Report Coordination & RFA	T (844) 789-0172		
	F (855) 902-6798		
<b>San Diego Medical Center</b>		<b>San Francisco/Mission Bay</b>	
<b>4647 Zion Avenue, 1st Floor</b>	<b>T (619) 528-5062</b>	<b>1600 Owens Street</b>	<b>T (415) 833-9600</b>
<b>San Diego,CA 92120-2507</b>	<b>F (619) 528-6268</b>	<b>San Francisco,CA 94158</b>	<b>F (415) 833-9650</b>
Chief: Thomas Wang, MD	T (619) 528-3761	Chief: Paul Johnson, MD	T (415) 833-9611
	P (619) 682-6169	Manager: Tracy Goins	T (415) 833-9699
Asst Dept Admin: Sandie Weekes	T (619) 662-5008	Case Manager: Beatrice Ceccato, RN, CCM	T (415) 833-9617
Manager: Abel Lopez	T (619) 528-6180		
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179		
	F (619) 528-6268		
RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501		
Case Coordinator: Vanessa Phillips	T (619) 528-5081		
Billing	T (562) 463-4388		
	F (877) 672-1956		
Report Coordination & RFA	T (844) 789-0172		
	F (855) 902-6799		
		<b>San Jose</b>	
		<b>275 Hospital Pkwy, 5th Floor</b>	<b>T (408) 972-6800</b>
		<b>San Jose,CA 95119-1102</b>	<b>F (408) 972-6117</b>
		Chief: Lavanya Kailar, MD, MPH	T (408) 972-6800
		Manager: Sheryl Post, RN, BSN	T (408) 972-6761
		Case Manager: Denise Fritz, RN	T (408) 363-4824
		Case Coordinator: Rachel Talaugon	T (408) 972-7755
		Occ Med: Work Status Line	T (408) 972-6333
		OHSS Contact: David Peregrino, LVN	T (408) 972-6812

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<b>San Marcos Outpatient Medical Center</b>	
<b>400 Craven Road</b>	<b>T (760) 510-5350</b>
<b>San Marcos, CA 92078-4201</b>	<b>F (760) 510-5509</b>
Chief: Thomas Wang, MD	T (619) 528-3761 P (619) 682-6169
Asst Dept Admin: Sandie Weekes	T (619) 662-5008
Manager: Abel Lopez	T (619) 528-6180
Case Coordination Supervisor: Bea Altamar	T (619) 528-6179 F (619) 528-6268
RN Case Manager: Cynthia Mishler, RN	T (619) 662-5501
Case Coordinator: Vanessa Phillips	T (619) 528-5081
Billing	T (562) 463-4388 F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172 F (855) 902-6799

<b>San Rafael</b>	
<b>99 Montecillo Road, MOB-2</b>	<b>T (415) 444-2900</b>
<b>San Rafael, CA 94903-3308</b>	<b>F (415) 444-2899</b>
Area Chief: Ofer Eibschutz, MD	T (415) 444-2437 F (415) 444-2899
Area Manager: Randee Allen, PT, OCS	T (415) 444-2018
Case Coordinator: Amanda Williams	T (415) 444-2006 F (415) 444-3185
OHSS Contact: Hasini Perera	T (415) 444-4753

<b>Santa Clara/Cupertino</b>	
<b>10050 N. Wolfe Rd., Ste SW1-190</b>	<b>T (408) 236-6160</b>
<b>Cupertino, CA 95014-2595</b>	<b>F (408) 236-6152</b>
Chief: Jin Kim, MD	T (408) 236-6160
Manager: Bob Beach	T (408) 236-6151
Case Manager: Gladys Tapiz-Paragas, RN	T (408) 236-6126
Case Coordinator: Debbie Allen	T (408) 236-6158
OHSS Contact: Bob Beach	T (408) 236-6151

<b>Santa Rosa</b>	
<b>3975 Old Redwood Highway, MOB-5, Suite 152</b>	<b>T (707) 566-5555 OCC</b>
<b>Santa Rosa, CA 95403-2149</b>	<b>T2 (707) 566-5550 OHS</b> <b>F (707) 566-5517 OCC (707) 566-5536 OHS</b>
Chief: Donald Green, MD	T (707) 566-5520
Asst Chief: Konstantin Zaharoff, MD, MPH	T (707) 566-5444 P (707) 566-5526
Area Director: Justin Rosenthal	T (707) 566-5694 F (707) 566-5523
Site Manager: Gina Smith	T (707) 566-5922 P (707) 566-5444
Case Coordinator: Denise McReynolds	T (707) 566-5526 F (707) 566-5527
Case Coordinator: Cindy Tucker	T (707) 566-5525 F (707) 566-5527
General Case Coordinator: Contact Coordinator Line	T (707) 566-5949
OHSS Contact: Gina Smith	T (707) 566-5922 F (707) 566-5536

<b>South Sacramento</b>	
<b>6600 Bruceville Road, Bldg 3, 2nd Floor</b>	<b>T (916) 688-2005</b>
<b>Sacramento, CA 95823-3045</b>	<b>F (916) 688-2964</b>
Chief: Ronald Whitmore, MD	T (916) 688-2313 F (916) 688-2964
Manager: Marion Boccia, RN	T (916) 627-7754 C (916) 204-1854
Case Manager: Glenda Garcia - Bongcaron, RN	T (916) 688-2462
OHSS Contact: Marion Boccia, RN	T (916) 627-7754 C (916) 204-1854

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<b>South San Francisco / Bayhill</b>	
<b>801 Traeger Avenue, 2nd Floor</b>	<b>T (650) 742-7110</b>
<b>San Bruno, CA 94066-3045</b>	<b>F (650) 742-5961</b>
Chief: Lisa Key, MD	T (650) 742-7110
Director: Trudy Thomas	T (650) 742-7171
Manager: Betty Rodriguez	T (650) 742-5940
	F (650) 742-7230
Case Coordinator: Caren Yanez	T (650) 742-5964
OHSS Contact: Neil M Nelson	T (650) 742-7134

<b>Stockdale Medical Offices</b>	
<b>3501 Stockdale Highway</b>	<b>T (661) 398-3813</b>
<b>Bakersfield, CA 93309-2150</b>	<b>F (661) 398-5052</b>
Chief: Chang Na, MD	T (661) 398-3624
Manager: Julie McGrath	T (661) 398-5093
	C (661) 810-9559
Case Coordinator: Pauline Williams	T (661) 398-5038
Billing	T (562) 463-4388
	F (877) 672-1956
Report Coordination & RFA	T (844) 789-0172
	F (855) 902-6802

<b>Stockton</b>	
<b>7373 West Lane, 1st Floor</b>	<b>T (209) 476-3694</b>
<b>Stockton, CA 95210-3377</b>	<b>F (209) 476-3355</b>
Area Chief: Zhong Ling, MD, PhD, MPH	T (209) 476-5431
Area Director: Scott Harris, MS, MPT, MBA	T (209) 476-5644
Area Manager: VACANT	
Case Coordinator: Dorothy Bechthold	T (209) 476-3942
OHSS Contact: Scott Harris, MS, MPT, MBA	T (209) 476-5644
	C (209) 679-1669

<b>Vacaville</b>	
<b>1 Quality Drive, MOB-A</b>	<b>T (707) 624-2480</b>
<b>Vacaville, CA 95688-9430</b>	<b>F (707) 624-2481</b>
Area Chief: Zilue Tang, MD	T (707) 651-2853
Site Lead Physician: Brian Knapp, MD	T (707) 624-2482
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Angelica Garcia	T (707) 624-2441
Case Coordinator: Lydia Higgins, LVN, NCC	T (707) 624-2483
	F (707) 624-2481
OHSS Contact: Yacil Nunez, COHT	T (707) 624-2480
OHSS Contact: Jacqueline Candido, COHT	T (707) 624-2478

<b>Vallejo</b>	
<b>975 Sereno Drive, Hall H</b>	<b>T (707) 651-1370</b>
<b>Vallejo, CA 94589-2441</b>	<b>F (707) 651-2955</b>
Area Chief: Zilue Tang, MD	T (707) 651-2853
Area Manager: Agnes Stuart	T (707) 312-2679
Case Coordinator: Larry Macaraeg, LVN	T (707) 651-2951
Case Coordinator: Marissa Byrne, MA	T (707) 651-2956
	F (707) 651-2955
OHSS Contact: Jennifer Munoz, COHT Lead	T (707) 651-4673
OHSS Contact: Ricardo Pedraza, On Call COHT	T (707) 525-5541

<b>WCR/Park Shadelands</b>	
<b>320 Lennon Lane, Lassen Bldg, 2nd Floor</b>	<b>T (925) 906-2060</b>
<b>Walnut Creek, CA 94598-2419</b>	<b>F (925) 906-2468</b>
Chief: Sachin Kapoor, DO, MBA, MPH, FACOEM	T (925) 813-3788
Area Manager: Penelope Tackitt	T (925) 813-3785
Site Manager: Paige Ellis	T (925) 906-2478
Case Coordinator: Daniela Fonseca	T (925) 906-2328
	F (877) 864-1334
Authorization Fax	F (877) 864-1334
OHSS Contact: Paige Ellis	T (925) 906-2478

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**West Los Angeles Medical Center**  
**5971 Venice Blvd., 4th Floor** T (310) 202-3030  
**Los Angeles, CA 90034-1713** F (877) 516-0101

---

Chief: Mark Goldstein, MD T (323) 857-3183

---

Manager: Angela Velasco T (323) 857-2977

---

F (877) 516-0101

---

Case Coordination Supervisor: Adrienne Ross T (323) 648-1201

---

P (323) 857-2500 x2374

---

RN Case Manager: Elma Bondanelli, RN T (323) 857-2374

---

Case Coordinator: April Franklin T (310) 419-3436

---

Billing T (562) 463-4388

---

F (877) 672-1956

---

Report Coordination & RFA T (844) 789-0172

---

F (855) 902-6797

---

**Woodland Hills Medical Center**  
**5601 De Soto Ave., Northside MOB, Entrance #10,** T (818) 719-3006  
**1st Floor**

---

**Woodland Hills, CA 91367-6701** F (818) 719-2229

---

Chief: Barbara Scott, MD T (818) 719-2313

---

Manager: Paula Hunt T (818) 719-2059

---

P (818) 250-1294

---

Case Coordination Supervisor: Irene Flores T (818) 719-4932

---

RN Case Manager: Karen Rhoads, RN, BSN, CCM T (818) 719-3371

---

Billing T (562) 463-4388

---

F (877) 672-1956

---

Report Coordination & RFA T (844) 789-0172

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F (855) 902-6802

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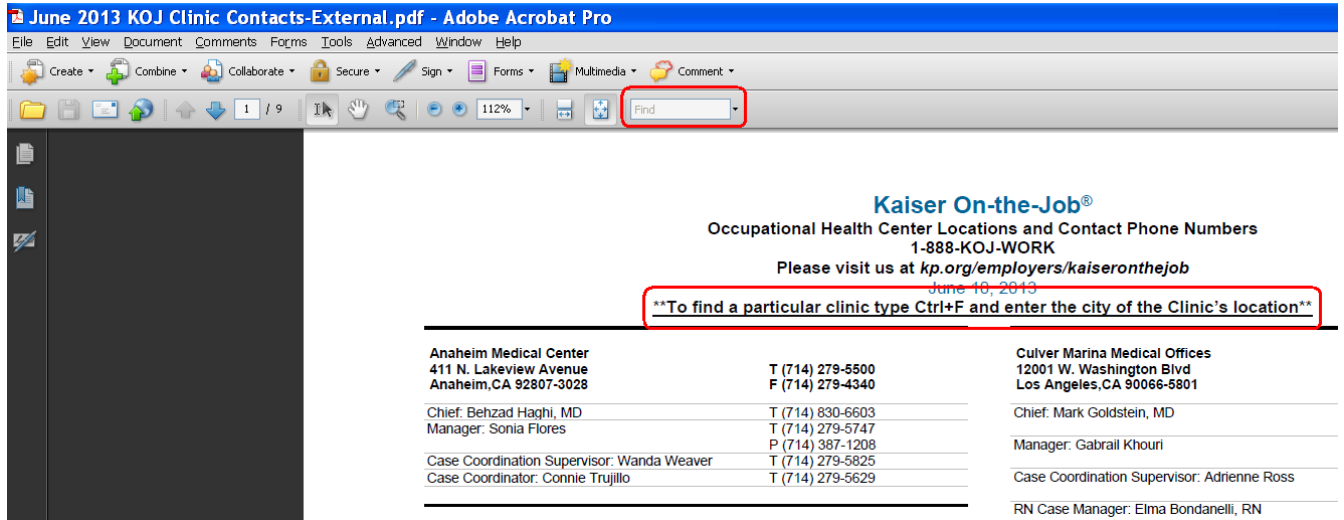
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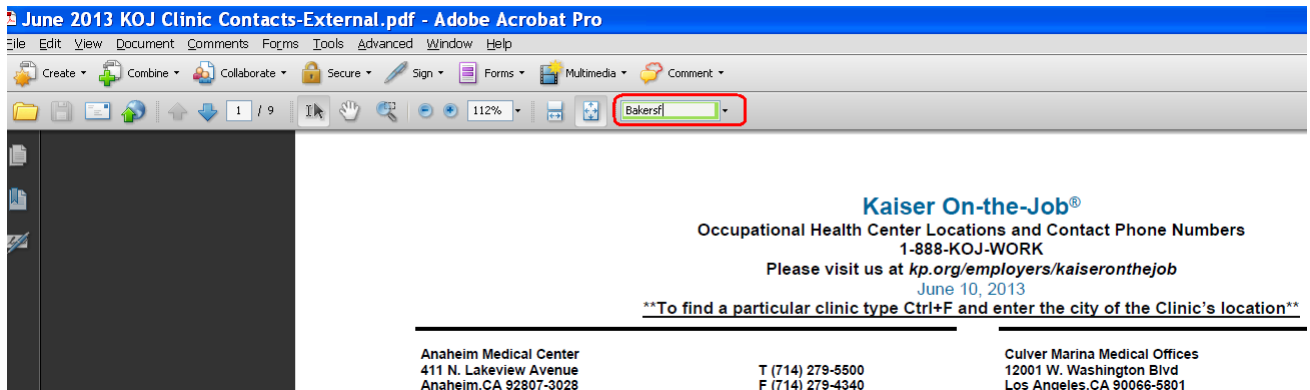
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<b>Anaheim Medical Center</b> 411 N. Lakeview Avenue Anaheim, CA 92807-3028	T (714) 279-5500 F (714) 279-4340	<b>Culver Marina Medical Offices</b> 12001 W. Washington Blvd Los Angeles, CA 90066-5801
Chief: Behzad Haghi, MD Manager: Sonia Flores	T (714) 830-6603 T (714) 279-5747 P (714) 387-1208	Chief: Mark Goldstein, MD Manager: Gabrail Khouri
Case Coordination Supervisor: Wanda Weaver Case Coordinator: Connie Trujillo	T (714) 279-5825 T (714) 279-5629	Case Coordination Supervisor: Adrienne Ross RN Case Manager: Elma Bondanelli, RN



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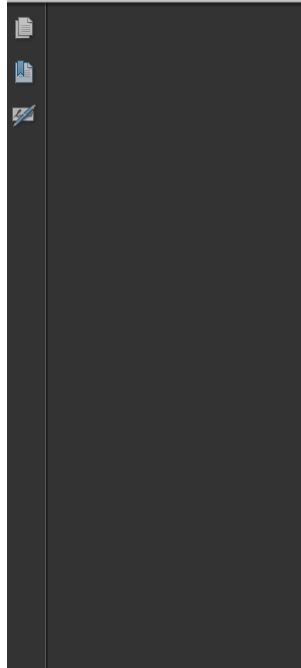
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<b>Anaheim Medical Center</b> 411 N. Lakeview Avenue Anaheim, CA 92807-3028	T (714) 279-5500 F (714) 279-4340	<b>Culver Marina Medical Offices</b> 12001 W. Washington Blvd Los Angeles, CA 90066-5801
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**South Sacramento**  
6600 Bruceville Road, Bldg 3, 2nd Floor T (916) 688-2005  
Sacramento, CA 95823-3045 F (916) 688-2964

Chief: Ronald Whitmore, MD T (916) 688-2313  
F (916) 688-2964  
Manager: Michele Fontanilla, RN T (916) 688-6108  
Case Manager: Glenda Garcia - Bongcaron, RN T (916) 688-2462  
OHSS Contact: Michele Fontanilla, RN T (916) 688-6108

**South San Francisco / Bayhill**  
801 Traeger Avenue, Suite 212, 2nd Floor T (650) 742-7110  
San Bruno, CA 94066-3045 F (650) 742-2839

Chief: Lisa Key, MD T (650) 742-7110  
Director: Laurel Ullrich T (650) 742-7167  
Manager: Betty Rodriguez T (650) 742-2648  
F (650) 742-7230  
Case Coordinator: Caren Yanez T (650) 742-2457  
OHSS Contact: Vacant T (650) 742-7113

**Stockdale Medical Offices**  
3501 Stockdale Highway T (661) 398-3813  
Bakersfield, CA 93309-2150 F (661) 398-5052

Chief: Kathryn Mason, MD T (661) 398-3806

**Stockton**  
7373 West Lane, 1st Floor  
Stockton, CA 95210-3377

Area Chief: Zhong Ling, MD, PhD, MPH  
Area Director: Scott Harris, MS, MPT, MBA

Case Coordinator: Dorothy Bechtold  
OHSS Contact: Scott Harris, MS, MPT, MBA

**Vacaville**  
1 Quality Drive, MOB-A  
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